Podcast 5:

**1. Introduction to HLC Criterion 3**

* Focuses on the Higher Learning Commission's Criterion 3: Teaching and Learning (quality, resources, and support).
* Ensures high-quality education across all programs and delivery methods.

**2. Academic Program Quality Assurance**

* **Maintaining Academic Rigor**:
	+ Program reviews are guided by industry advisory boards to ensure curriculum relevance.
	+ Specialized accreditations validate program quality and professional preparation.
* **Course-Level Assessment**:
	+ Faculty Effectiveness Coordinators and the Learning Assessment Committee drive continuous improvement.
* **Common Course Syllabi**:
	+ Ensure consistency across all course sections.

**3. Faculty Qualifications and Development**

* **Credentialing and Professional Development**:
	+ Rigorous faculty credentialing processes are emphasized.
	+ Faculty certifications are required for online instruction.
	+ Development opportunities include:
		- New Faculty Seminar.
		- Center for Teaching and Learning Excellence.
		- Online Faculty Certification programs.
		- Various professional development opportunities.

**4. Student Support Services**

* **Comprehensive Services**:
	+ Academic advising, tutoring, library resources, and adaptive services.
* **Specific Support Programs**:
	+ CARE Services: Mental health counseling and practical assistance.
	+ Career Connection Centers: Career development support.
	+ Technology Support: Services provided through labs, loan programs, and helpdesk resources.

**5. Ensuring Consistency Across Modalities**

* Common syllabi, faculty certifications, and credentialing ensure consistent instruction across all delivery methods.

**6. Student Onboarding and Developmental Education**

* Mandatory advising workshops and Cornerstone courses help new students acclimate.
* Developmental education support is provided for students who need it.

**7. Summary of FSW's Commitment to Excellence**

* Prioritizes continuous improvement and student success through all initiatives.