Podcast 5:

**1. Introduction to HLC Criterion 3**

* Focuses on the Higher Learning Commission's Criterion 3: Teaching and Learning (quality, resources, and support).
* Ensures high-quality education across all programs and delivery methods.

**2. Academic Program Quality Assurance**

* **Maintaining Academic Rigor**:
  + Program reviews are guided by industry advisory boards to ensure curriculum relevance.
  + Specialized accreditations validate program quality and professional preparation.
* **Course-Level Assessment**:
  + Faculty Effectiveness Coordinators and the Learning Assessment Committee drive continuous improvement.
* **Common Course Syllabi**:
  + Ensure consistency across all course sections.

**3. Faculty Qualifications and Development**

* **Credentialing and Professional Development**:
  + Rigorous faculty credentialing processes are emphasized.
  + Faculty certifications are required for online instruction.
  + Development opportunities include:
    - New Faculty Seminar.
    - Center for Teaching and Learning Excellence.
    - Online Faculty Certification programs.
    - Various professional development opportunities.

**4. Student Support Services**

* **Comprehensive Services**:
  + Academic advising, tutoring, library resources, and adaptive services.
* **Specific Support Programs**:
  + CARE Services: Mental health counseling and practical assistance.
  + Career Connection Centers: Career development support.
  + Technology Support: Services provided through labs, loan programs, and helpdesk resources.

**5. Ensuring Consistency Across Modalities**

* Common syllabi, faculty certifications, and credentialing ensure consistent instruction across all delivery methods.

**6. Student Onboarding and Developmental Education**

* Mandatory advising workshops and Cornerstone courses help new students acclimate.
* Developmental education support is provided for students who need it.

**7. Summary of FSW's Commitment to Excellence**

* Prioritizes continuous improvement and student success through all initiatives.