



**MEETING:**           **Social & Human Services Department Meeting**

October 6, 2021 5:30 – 6:00 via Zoom

**PURPOSE:**        Internal Department Meeting

**ATTENDEES:**    **Adjunct Staff**

**AGENDA**

1. Check in- Any updates, issues, or challenges to report concerning current classes or students?
2. Program Brochure (attached)
3. HUS Program Information (attached)
4. Enrollment and retention.
  - a. Early Alerts
  - b. SOS Reminders when survey is available
  - c. Florida Legislature considering legislation to reimburse tuition if job not found within 6 months of graduation (Bill #1507-Workforce Bill)
  - d. FSW enrollment down overall by 10%; Retention is Critical

Social and Human Services  
Department Meeting Minutes  
10/6/2021

Present: Pamela Peters, Janetta Mullins, Dana Buonanducci

General check in and discussion. New Program Director may not start until Mid-November. Hiring is still in process.

Reviewed and discussed enrollment information for the Human Services Program. Enrollment is down but consistent with all of FSW. Of greater concern is making sure that students are completing the program. Discussed ways to attract new students and to promote the program.

Janetta indicated that Hodges sent out mailers to Providers all over the State to ask them to partner with sending employees for training through Hodges. Discussed several options to promote the program to local institutions like Salus Care and Hospice.

Janetta also indicated that she had completed all three Certificate programs offered through FSW and found all of the information helpful in her graduate programs. She offered to add a testimonial to her Adjunct biography for her classes and to share her experience with the FSW program with students.

We reviewed and discussed the new Program flyer and agreed that it was nicely done. Having the new flyer will help if we decide to do any direct promotions.

Discussed setting up a Holiday luncheon for the Adjunct staff. Will determine some dates and suggest a venue for all to consider, possibly Christoff's off McGregor Blvd. in Fort Myers.

Florida SouthWestern State College  
Program Review Data

Associate of Science in Social and Human Services, 51.1599

Enrollment

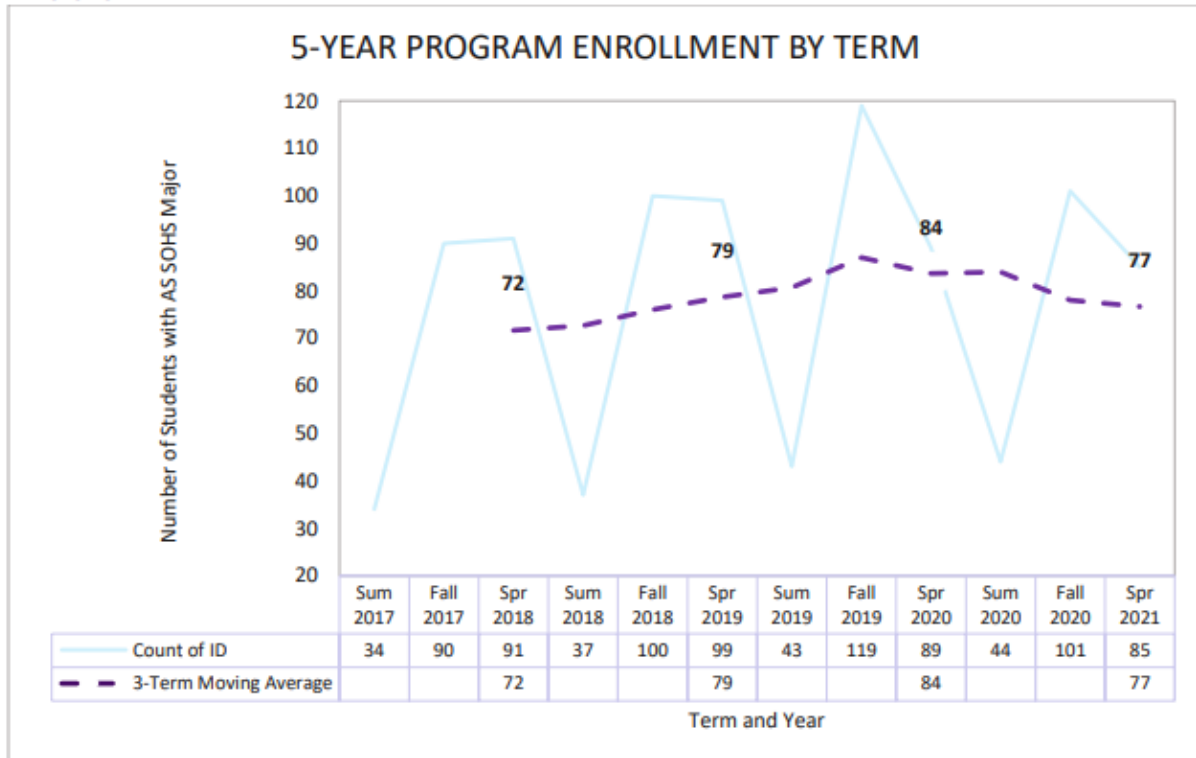
	Fall 2015		Fall 2016		Fall 2017		Fall 2018		Fall 2019		Fall 2020	
	n	%	n	%	n	%	n	%	n	%	n	%
Headcount	80	---	63	---	91	---	100	---	119	---	125	---
Full-Time Equivalent (FTE) Enrollment <sup>1</sup>	23.1	---	19.7	---	29.6	---	31.4	---	40.0	---	37.6	---
Full-Time Enrollment	25	31.3%	23	36.5%	35	38.5%	34	34.0%	56	47.1%	40	32.0%
Part-Time Enrollment	55	68.8%	40	63.5%	56	61.5%	66	66.0%	63	52.9%	85	68.0%
Female	60	75.0%	52	82.5%	75	82.4%	82	82.0%	97	81.5%	101	80.8%
Male	20	25.0%	11	17.5%	16	17.6%	18	18.0%	22	18.5%	23	18.4%
Gender Unknown	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	1	0.8%
Hispanic	19	23.8%	21	33.3%	20	22.0%	28	28.0%	38	31.9%	42	33.6%
American Indian/Native Alaskan	0	0.0%	1	1.6%	1	1.1%	1	1.0%	1	0.8%	0	0.0%
Asian	1	1.3%	1	1.6%	1	1.1%	2	2.0%	3	2.5%	3	2.4%
Black/ African American	19	23.8%	10	15.9%	14	15.4%	16	16.0%	16	13.4%	21	16.8%
Native Hawaiian/ Pacific Islander	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%	0	0.0%
White	36	45.0%	26	41.3%	45	49.5%	49	49.0%	56	47.1%	52	41.6%
Two or More	0	0.0%	1	1.6%	7	7.7%	3	3.0%	3	2.5%	5	4.0%
Race/Ethnicity Unknown	5	6.3%	3	4.8%	3	3.3%	1	1.0%	2	1.7%	2	1.6%
Paid Pell Grant	47	58.8%	38	60.3%	53	58.2%	56	56.0%	62	52.1%	77	61.6%
Paid Any Financial Aid	49	61.3%	44	69.8%	63	69.2%	67	67.0%	74	62.2%	96	76.8%
Average Age	30.4	---	30.7	---	27.2	---	28.8	---	25.7	---	28.2	---
Average High School GPA (Entering Freshmen)	2.7	---	3.2	---	3.0	---	2.8	---	3.1	---	2.8	---

Full-Time Equivalent (FTE) Enrollment<sup>1</sup> - Total Student Credit Hour Production Divided by 30

## Historical Program Enrollment

During a four year period, average AY enrollment of students with degree code AS SOHS increased by 10% from 72 in 2017-2018 to 79 in 2018-2019 and increased 6% to 84 in 2019-2020. In 2020-2021 average AY enrollment decreased by 8% to 77.

Figure 1: AS Social and Human Services: Number of students enrolled with degree/major code AS SOHS in AY 2017-2018 through AY 2020-2021.



Source: Argos: AS\_Student Enrollment Summary View by Terms(s)

\*Count of Student ID's with AS SOHS degree/major code and registered "Y"

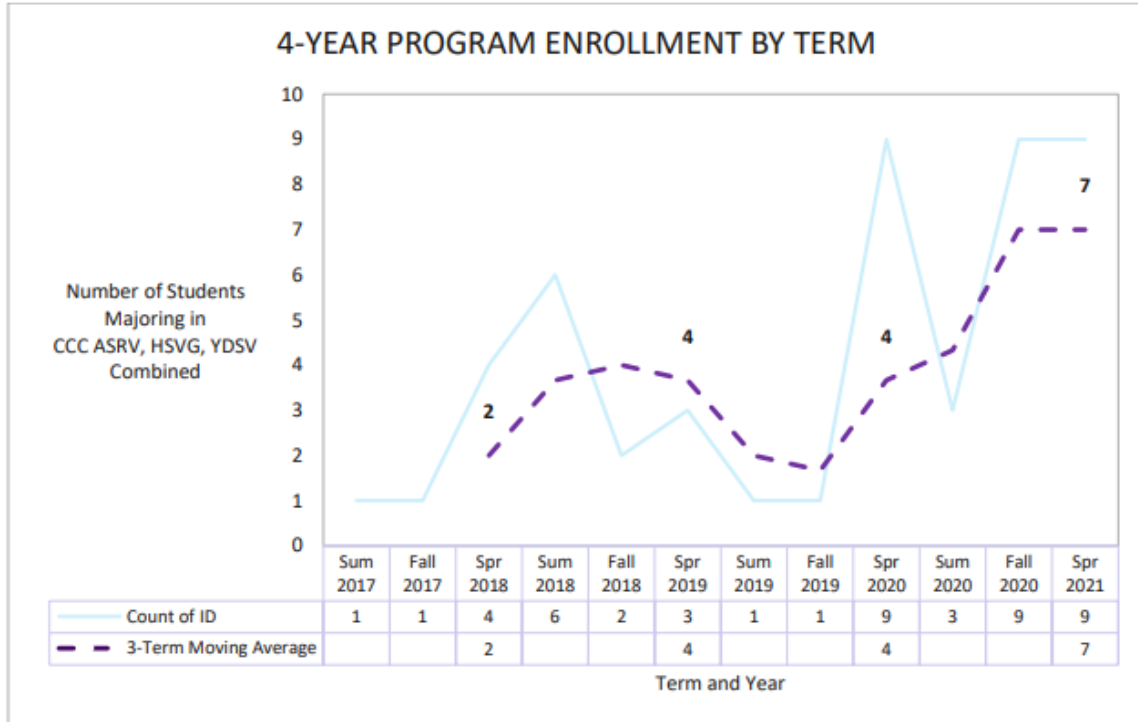
The references to AY throughout this report refer to the Reporting Year: Summer, Fall, Spring. For example, AY 2020-2021 is Summer 2020, Fall 2020, Spring 2021.

HUS AS Degree Program

## Historical Program Enrollment

During a four year period, average AY enrollment of students with degree code CCC ASRV, HSVG, and YDSV combined doubled from 2 in 2017-2018 to 4 in 2018-2019 and stayed at 4 in 2019-2020. In 2020-2021 average AY enrollment increased to 7.

Figure 1: Number of students enrolled with degree/major code CCC ASRV, HSVG, and YDSV in AY 2017-2018 through AY 2020-2021.



Source: Argos: AS\_Student Enrollment Summary View by Terms(s)

\*Count of Student ID's with CCC ASRV, HSVG, and YDSV degree/major code and registered "Y"

## HUS Certificate Programs



# I AM HERE TO HELP.

FLORIDA SOUTHWESTERN

# ELEVATE ELEVATE ELEVATE

YOUR OPPORTUNITIES

*To Save Lives*

## Associate in Science Degree in Social and Human Services

*Serving the needs of the community and its members.*

Florida SouthWestern State College's Associate in Science Degree in Social and Human Services will prepare you for a career in the social and human services field, which could include working for many of the non-profit agencies that serve others in our community.

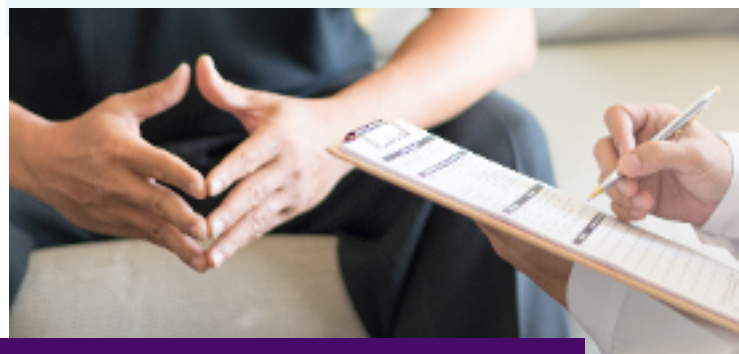
You will have the opportunity to be placed in a supervised residency that will allow you to use your acquired learning in a real-world experience. Many of our graduates are offered employment upon completing their internship.

Clinical social workers and mental health counselors are required to earn a master's degree, complete a required number of hours of field experience, and pass a national exam before becoming licensed. The AS degree in Social and Human Services will prepare you to enter the work force in an entry level human services position. Many students use this opportunity to gain field experience while continuing their education toward their desired field.

### As a Social and Human Services Professional, You Will:

- Be knowledgeable about social service practices and principles
- Be familiar with the process and techniques to interview clients in order to evaluate and serve their needs
- Understand and facilitate screening and assessments to determine client eligibility for specific programs
- Understand and set up program specific treatment goals
- Build and maintain effective working relationships with clients and others
- Understand and document client case records

Learn more about the Social and Human Services program here!





College Credit Certificates (CCC) in Addiction Services, Human Services Generalist, and Youth Development Services are also available so you can acquire specific knowledge and skills in any of these specialized fields.

## Addiction Services

- Gain knowledge and understanding of addictions and the challenges that addiction creates for individuals and families
- Acquire the credits through the addiction track to meet the educational requirements for the Peer Specialist Certificate that is required for many jobs in the addiction field
- Demonstrate a general knowledge and understanding of the human services delivery system and human services occupations
- Understand the importance of legal, ethical, and professional responsibilities
- Apply case management skills in real life situations
- Demonstrate a general knowledge and understanding of the biological aspects of addiction
- Examine the theories, identification, and causes of addiction

## Human Services Generalist

- Understand the importance of legal, ethical, and professional responsibilities
- Understand the risk factors that lead to human services intervention
- Examine the theories utilized in human services
- Display an understanding of treatment knowledge
- Demonstrate competencies of practice using various interventions

## Youth Development Services

- Understand the importance of legal, ethical, and professional responsibilities
- Display an understanding of a youth development approach in community-based, residential, group home and other youth worker environments
- Examine the theories, principles and stages of typical human growth and development and the challenges of each stage
- Demonstrate a general knowledge and understanding of community characteristics
- Demonstrate a general knowledge and understanding of family dynamics
- Understand how current social issues influence children/youth
- Demonstrate an understanding of principles and best practices of a developmentally appropriate youth program

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Florida SouthWestern State College is accredited by the Commission on Colleges of the Southern Association of Colleges and Schools to award associate and baccalaureate degrees. Contact the Commission on Colleges at 1866 Southern Lane, Decatur, Georgia 30033-4097 or call (404) 679-4500 for questions about the accreditation of Florida SouthWestern State College.