# **Deborah Howard**

From: Deborah Howard

Sent: Friday, December 13, 2019 12:38 PM

To: Becky L. Ayers; Bethany.Turco@hopehcs.org; Cynthia Buster; Dana McCalley; don

(don@apexptflorida.com); Jenney, Beth; Jennifer Andoscia, BCBA; Jose Gonzalez, MSHIM, RHIA; Joseph Hafner; Kara Imburgia; Karen.Wiley@leememorial.org; Keeva-

Russell@smh.com; Kelli Beasley; Lisa Whitacre (lisa.whitacre@leehealth.org); Maureen.Curcio@leememorial.org; mbrandt@bonitahealthcenter.com;

Michael.Marcus@Leememorial.org; Michelle Dalrymple; RHIA CDIP CCS-P Rae Freeman (rfreeman@hccscoding.com); Robin.Weakland@leememorial.org; Rodriguez, Candelaria (CNRodriguez@hcnetwork.org); Rodriquez, Jeff; Rosa\_Cintron@doh.state.fl.us; Rose, Anne; Ryan Gosselin (Ryan.Gosselin@LeeHealth.org); sharonart422@yahoo.com;

Therese Mayhew (Therese.Mayhew@leehealth.org)

**Subject:** FSW HIT Program Update, New Programs and Survey

**Importance:** High

# Season's Greetings Everyone!

Thank you for your ongoing interest and support of the FSW Health Information Technology program. We truly could not do our work without you!

As part of our ongoing effort to continue to serve the needs of our community, I am providing a program status snapshot and update.

| 2018-2019 Academic Year<br>July 1, 2018 through June 30, 2019 |      |
|---|------|
| RHIT Certification Exam Pass Rate                             | 100% |
| HIT Graduate Placement Rate                                   | 89%  |
| FTE Enrollment as of July 1, 2018                             | 69   |

| FSW AS in Health Information Technology  Current Degree Requirements      |                            |                                   |                                       |  |  |  |  |  |
|---|----------------------------|-----------------------------------|---------------------------------------|--|--|--|--|--|
| General Education Medical Science Coding HIT Core Internships/Simulations |                            |                                   |                                       |  |  |  |  |  |
| English Composition   | Medical Terminology        | Basic ICD-10 Coding               | Intro to HIM                          | PPE I (HIM SIM Lab) HIM Operations                 |  |  |  |  |
| Computer Apps for Business  | Anatomy and<br>Physiology  | Basic CPT-4 Coding                | Medical Office<br>Administration      | PPE II (HIM SIM Lab ) Coding -Facility and Pro-Fee |  |  |  |  |
| Advanced<br>Spreadsheet<br>Computing                                      | Principles of Disease      | Advanced Coding and Reimbursement | Health Data<br>Management             | PPE III (Facilities)<br>Special Projects           |  |  |  |  |
| College Algebra or<br>Statistics  | Essentials of Pharmacology |                                   | Healthcare Law                        |  |  |  |  |  |
| Fundamentals of<br>Speech<br>Communication                                |                            |                                   | Healthcare Information<br>Systems     |  |  |  |  |  |
| Intro to Psychology   |                            |                                   | Quality Management in<br>Healthcare   |  |  |  |  |  |
| Humanities Elective   |                            |                                   | Management Fundamentals in Healthcare |  |  |  |  |  |

## **Upcoming Curriculum Changes to Meet New CAHIIM Accreditation Standards:**

Math Statistics will become the required general education math course: Effective Fall 2021

## **New Programs**

- College Credit Certificate in Medical Information Coding and Billing
  - o 37 credits that are part of the AS Degree
  - o Began Fall 2018

# **Proposed Programs**

- Offer coding certificate program on the Charlotte County Campus Fall 2020 (pending full time faculty position approval and successful candidate search)
- Offer upper division HIM courses as a concentration in the Bachelor of Science in Management and Supervision degree (pending approval of faculty position and successful candidate search)
  - Concepts in Healthcare Informatics
  - Consumer and Population Health Informatics
  - o Global Health Informatics
  - Health Data Analytics

# **Needs Analysis**

- To better meet the needs of the community, we are seeking your input and commentary regarding the value and relevance of the AS in HIT program here at FSW by means of the following survey and any email responses you care to provide. Your input is very important!!
  - o FSW HIT Advisory Committee Survey

Thank you for your time and have a very happy holiday season! Professor Deborah Howard, M.Ed., RHIA, CCS, CHDA, CPC-I HIT/MICB Programs Director FSW State College Fort Myers, Florida

| # | Answer                        | Bar Response | %       |
|---|-------------------------------|--------------|---------|
| 1 | Integrated Delivery System    | 0            | 0.00%   |
| 2 | Acute Care Inpatient Hospital | 3            | 50.00%  |
| 3 | Long Term Acute Care Hospital | 0            | 0.00%   |
| 4 | Long Term Care Facility       | 0            | 0.00%   |
| 5 | Physician/Group Office        | 1            | 16.67%  |
| 6 | Behavioral Health Hospital    | 0            | 0.00%   |
| 7 | Hospice                       | 1            | 16.67%  |
| 8 | Coding/Billing Company        | 1            | 16.67%  |
| 9 | Other                         | 0            | 0.00%   |
|   | Total                         | 6            | 100.00% |

| #  | Answer                         | Bar | Response | %       |
|----|--------------------------------|-----|----------|---------|
| 1  | Facility Coding                |     | 1        | 20.00%  |
| 2  | Facility Billing               |     | 1        | 20.00%  |
| 3  | Pro-Fee Coding                 |     | 2        | 40.00%  |
| 4  | Pro-Fee Billing                |     | 2        | 40.00%  |
| 5  | Risk Adjustment Coding - HCC's |     | 2        | 40.00%  |
| 6  | Revenue Cycle Management       |     | 2        | 40.00%  |
| 7  | Data Management                |     | 2        | 40.00%  |
| 8  | Compliance                     |     | 2        | 40.00%  |
| 9  | HIM Specialists                |     | 3        | 60.00%  |
| 10 | Front Office/Receptionist      |     | 2        | 40.00%  |
| 11 | Department Management          |     | 2        | 40.00%  |
| 12 | Practice Management            |     | 1        | 20.00%  |
|    | Total                          |     | 22       | 100.00% |

# OTHER WORKFORCE NEEDS

Please indicate if there are other types of positions that you need to fill other than those listed in the previous question.

| Text Entry       |  |
|------------------|--|
| Cancer Registrar |  |
| Trauma Registry  |  |

PREFERRED CODING CREDENTIALS
Please select the credentials that you recognize and prefer when hiring coding staff for your department or organization.

| # | Answer | Bar | Response | %       |
|---|--------|-----|----------|---------|
| 1 | RHIA   |     | 1        | 33.33%  |
| 2 | RHIT   |     | 3        | 100.00% |
| 3 | CCS    |     | 1        | 33.33%  |
| 4 | CCS-P  |     | 0        | 0.00%   |
| 5 | CPC    |     | 2        | 66.67%  |
| 6 | COC    |     | 1        | 33.33%  |
| 7 | CIC    |     | 0        | 0.00%   |
| 8 | CRC    |     | 2        | 66.67%  |
|   | Total  |     | 10       | 100.00% |

PREFERRED BILLING CREDENTIAL
Please select the credentials that you recognize and prefer when hiring billing staff for your department or organization.

| # | Answer | Bar | Response | %       |
|---|--------|-----|----------|---------|
| 1 | СРВ    |     | 1        | 50.00%  |
| 2 | CMRS   |     | 0        | 0.00%   |
| 3 | CMBS   |     | 0        | 0.00%   |
| 4 | CBCS   |     | 0        | 0.00%   |
| 5 | CPC    |     | 1        | 50.00%  |
| 6 | RHIT   |     | 1        | 50.00%  |
|   | Total  |     | 3        | 100.00% |

PREFERRED MANAGEMENT CREDENTIALS
Please select the credentials that you recognize and prefer when hiring management staff for your department or organization.

| # | Answer | Bar | Response | %       |
|---|--------|-----|----------|---------|
| 1 | RHIA   |     | 3        | 100.00% |
| 2 | RHIT   |     | 3        | 100.00% |
| 3 | СРРМ   |     | 1        | 33.33%  |
| 4 | CAPPM  |     | 0        | 0.00%   |
| 5 | СММ    |     | 0        | 0.00%   |
| 6 | FACMPE |     | 0        | 0.00%   |
| 7 | CMPE   |     | 1        | 33.33%  |
|   | Total  |     | 8        | 100.00% |

# **KNOWLEDGE AREA IMPORTANCE**

These are the AHIMA content domains for the HIT curriculum. Please rank the following content areas by placing them in order of importance to your organization for the knowledge base of an entry-level health information technology program graduate. (Click and slide up or down to place in your rank order).

| # | Answer  | Rank1 | Rank2 | Rank3 | Rank4 | Rank5 | Rank6 | Responses | Mean |
|---|---|-------|-------|-------|-------|-------|-------|-----------|------|
| 1 | Date Structure, Content and Information<br>Governance                 | 0     | 0     | 1     | 1     | 2     | 0     | 4         | 4.25 |
| 2 | Information Protection: Access, Use, Disclosure, Privacy and Security | 3     | 0     | 0     | 1     | 0     | 0     | 4         | 1.75 |
| 3 | Informatics, Analytics and Data Use                                   | 0     | 0     | 2     | 0     | 0     | 2     | 4         | 4.50 |
| 4 | Revenue Cycle Management  | 1     | 1     | 0     | 1     | 1     | 0     | 4         | 3.00 |
| 5 | Health Law and Compliance   | 0     | 2     | 0     | 0     | 1     | 1     | 4         | 3.75 |
| 6 | Organizational Management and Leadership                              | 0     | 1     | 1     | 1     | 0     | 1     | 4         | 3.75 |
|   | Total   | 4     | 4     | 4     | 4     | 4     | 4     | -         | -    |

SUGGESTIONS FOR CURRICULUM IMPROVEMENT Please indicate any changes to the AS in HIT degree curriculum that you feel would improve the program.

| Text Entry |
|------------|
|            |

| Text Entry   |
|--|
| Continuing Education                               |
| HEDIS, HCC (Risk Adjustment), Value Based Programs |
| Coding and Billing Changes                         |