

# Rush Library Staff Training

Date	Participant	Training Topic
8/10/2015	Steven Kolberg Bianco	The Numbers Game- Quantifying the Unquantifiable
8/10/2015	Steven Kolberg Bianco	Data Visualization Parts 1 and 2
8/10/2015	Steven Kolberg Bianco	6 Essential Skills for One-on-One Tech Instruction
8/10/2015	Steven Kolberg Bianco	Closing Time - Customer Service at the End of the Day
8/11/2015	Steven Kolberg Bianco	Content Marketing and Strategy - Getting Started
8/11/2015	Steven Kolberg Bianco	The New Library Experience - Users and Beyond
8/11/2015	Steven Kolberg Bianco	Mobile Services for Your Library
8/12/2015	Steven Kolberg Bianco Jill Uhler	10 Ways of Successfully Dealing with Toxic People
8/12/2015	Steven Kolberg Bianco	Weeding Your Library's Website - A Systematic Approach
8/12/2015	Steven Kolberg Bianco	Increasing the Appeal of Digital Signage in Your Library
8/13/2015	Steven Kolberg Bianco	Open Data and Open Libraries - Supporting the Open Data Project in Library Services
8/13/2015	Steven Kolberg Bianco Jill Uhler	What is the Internet of Things and How Can We Use It
8/14/2015	Steven Kolberg Bianco	The Googlization of Everything
8/14/2015	Steven Kolberg Bianco	Utilizing Google Drive
8/14/2015	Steven Kolberg Bianco	Library Mashups
8/17/2015	Steven Kolberg Bianco	Evaluating Your Library's Website
8/18/2015	Steven Kolberg Bianco	Tech for the Non-Techie - Helping Your Patrons Troubleshoot Tablets and More
8/19/2015	Steven Kolberg Bianco	Understanding Your IT Guy

NOTE: These were pre-recorded webinars which were freely accessed through the website [floridalibrarywebinars.org](http://floridalibrarywebinars.org) which is maintained by the Tampa Bay Library Consortium.