Initial Report

Last Modified: 05/14/2014

Filter By: Report Subgroup

1. I am a student at Edison State College:

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| # | Answer |

|  |  |
| --- | --- |
|  |  |

 | Response | % |
| 1 | Lee Campus |

|  |  |
| --- | --- |
|  |  |

 | 235 | 100% |
| 2 | Collier Campus |

|  |  |
| --- | --- |
|  |  |

 | 0 | 0% |
| 3 | Charlotte Campus |

|  |  |
| --- | --- |
|  |  |

 | 0 | 0% |
| 4 | Hendry Glades Center |

|  |  |
| --- | --- |
|  |  |

 | 0 | 0% |
|  | Total |  | 235 | 100% |

|  |  |
| --- | --- |
| Statistic | Value |
| Min Value | 1 |
| Max Value | 1 |
| Mean | 1.00 |
| Variance | 0.00 |
| Standard Deviation | 0.00 |
| Total Responses | 235 |

2. How often do you use the Library on your campus?

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| # | Answer |

|  |  |
| --- | --- |
|  |  |

 | Response | % |
| 1 | Never |

|  |  |
| --- | --- |
|  |  |

 | 5 | 2% |
| 2 | Less than Once a Month |

|  |  |
| --- | --- |
|  |  |

 | 29 | 12% |
| 3 | Once a Month |

|  |  |
| --- | --- |
|  |  |

 | 15 | 6% |
| 4 | 2-3 Times a Month |

|  |  |
| --- | --- |
|  |  |

 | 38 | 16% |
| 5 | Once a Week |

|  |  |
| --- | --- |
|  |  |

 | 32 | 14% |
| 6 | 2-3 Times a Week |

|  |  |
| --- | --- |
|  |  |

 | 72 | 31% |
| 7 | Daily |

|  |  |
| --- | --- |
|  |  |

 | 44 | 19% |
|  | Total |  | 235 | 100% |

|  |  |
| --- | --- |
| Statistic | Value |
| Min Value | 1 |
| Max Value | 7 |
| Mean | 4.94 |
| Variance | 2.93 |
| Standard Deviation | 1.71 |
| Total Responses | 235 |

3. Please let us know how satisfied you are with the following aspects of the Library.

|  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- |
| # | Question | Very Dissatisfied | Dissatisfied | Neutral | Satisfied | Very Satisfied | Total Responses | Mean |
| 1 | Library Hours | 13 | 10 | 43 | 80 | 89 | 235 | 3.94 |
| 2 | Study Space | 13 | 17 | 47 | 81 | 74 | 232 | 3.80 |
| 3 | Size of Library | 10 | 7 | 37 | 94 | 85 | 233 | 4.02 |
| 4 | Library Computers | 7 | 11 | 45 | 86 | 85 | 234 | 3.99 |
| 5 | Library's Website | 7 | 13 | 45 | 87 | 82 | 234 | 3.96 |
| 6 | Library Staff | 8 | 2 | 36 | 61 | 127 | 234 | 4.27 |
| 7 | Amount of Library Resources | 7 | 12 | 27 | 82 | 103 | 231 | 4.13 |

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Statistic | Library Hours | Study Space | Size of Library | Library Computers | Library's Website | Library Staff | Amount of Library Resources |
| Min Value | 1 | 1 | 1 | 1 | 1 | 1 | 1 |
| Max Value | 5 | 5 | 5 | 5 | 5 | 5 | 5 |
| Mean | 3.94 | 3.80 | 4.02 | 3.99 | 3.96 | 4.27 | 4.13 |
| Variance | 1.23 | 1.29 | 1.03 | 1.02 | 1.04 | 0.97 | 1.03 |
| Standard Deviation | 1.11 | 1.13 | 1.02 | 1.01 | 1.02 | 0.98 | 1.01 |
| Total Responses | 235 | 232 | 233 | 234 | 234 | 234 | 231 |

4. If the Library were to extend hours during final exams, then how late do you feel the Library should be open?

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| # | Answer |

|  |  |
| --- | --- |
|  |  |

 | Response | % |
| 1 | 10:00 PM |

|  |  |
| --- | --- |
|  |  |

 | 57 | 26% |
| 2 | 11:00 PM |

|  |  |
| --- | --- |
|  |  |

 | 119 | 55% |
| 3 | No Change |

|  |  |
| --- | --- |
|  |  |

 | 42 | 19% |
|  | Total |  | 218 | 100% |

|  |  |
| --- | --- |
| Statistic | Value |
| Min Value | 1 |
| Max Value | 3 |
| Mean | 1.93 |
| Variance | 0.45 |
| Standard Deviation | 0.67 |
| Total Responses | 218 |

5. Please share your ideas and suggestions for improving Library services.

|  |
| --- |
| Text Response |
| Increase the number of group study rooms and make sure that the people in there are actually groups. Too many rooms are tied up by individual students who should really be sitting in the individual study room. Also, there is almost always a shortage of library computers and the computers in the library are quite slow. |
| During finals week I think library should be open to atleast midnight or 1 |
| I just wish the Library would stay open longer. Not just during finals week. |
| I would love to see updated versions of Microsoft office because I have worked on documents on the library computers that were originally started in the newest version and I have lost my info because the document contained too many graphics and the old version cannot handle them and/ or they are just not compatible and I lose all my formatting. / / Also, we need wepa printing stations in more locations, especially building U where many of the classrooms are. The nearest one in building S is too far away when students and even some professors need to quickly print something during a night class, for example. |
| Library computers are almost always occupied |
| Senior Hall or Study rooms (maybe 4' x 4') with a desk, chair, internet, and light. Small fee for students to rent the room for a term or year. |
| I was very happy with the staff every time I needed assistance. I had a little trouble navigating the online resources but was eventually able to get all the information I needed with the help of library assistants. / / I do not have an opinion about extending the hours during final exams and would have marked "neutral" if that had been an option. / / Have a nice summer! / / Stephanie Eller |
| I wish the Library stayed open later on a regular basis, once I leave school I don't have many places to study. so it would be niece to have the library stay open later. |
| Staff especially management |
| more current books from students online / |
| There are to many people on Facebook and other things besides classwork. I would use it more otherwise. |
| n/a |
| The staff should take some actions against the students who go to the library to chat and are very noisy. Also should encourage students to stop making phone calls inside the library. |
| I love the library! Jill and the rest of the staff are awesome and helpful! My only minor concern is sometimes a patron is talking loudly or there is a noisy group conversation. Other than that, the library is a fantastic resource for the Edison student -Jack Harness |
| free ice water |
| The website and the databases are difficult to navigate, even for myself, and I am tech-savvy. The layout of the website is not very helpful in finding the information about resources, database contents, etc. I feel that the libraries should have a website separate from the Edison website, as well as a link on the Edison homepage to the libraries' page. Every other aspect of the library is adequate and it is kept up very nicely, is always quiet, and provides a decent amount of resources. |
| The Library staff have a life too, also family to take care of, It is their decision to stay late to help out the students. I am grateful and appreciate all they do. |
| Well I honestly have ALL great things to say BUT the only negative thing I would say is at times some of the computers are not working and that sometimes students are too noisy. |
| When I took English Comp.2 the Instructor dedicate a session to the resources the Edison library offers. The class was given a presentation by the head librarian, on how to find books, and order books not available. Included in the presentation was the proper way to use the databases. I graduated receiving my AS in Criminal Justice and will be graduating in December earning my BA. What I learned that day has helped me throughout the course of my education at Edison |
| I think the library could use some more study rooms and more computers as they are always packed through out the school day I also want to say how amazing helpful the librarians are I received amazing help from the Liberian named Jane she new in which direction to point me and gave me some great Ideas on how to write my paper |
| In my opinion librarians do more than professors, I am glad with the Edison staff in the library. Edison should hire more efficient professors. |
| If the library were open longer hours and had reasonable cafe prices the appeal would be way greater. FGCU's campus library is open 24 hours a day and I have seen a large amount of students there up until wee hours of the night studying and not just during finals week. It is at my bidding that the library has a great opportunity that is being wasted. After all this I wonder if things will change but I have my doubts. |
| I would like to be able to use a study room without getting kicked out. I like to work in silence, and the only somewhat silence that I can find it working in a study room with a good-sized desk. People are always talking really loud in this library. |
| Make the website easier to navigate! |
| Very helpful in completing homework and research papers |
| too many people are making phone call in the libary this needs to stop. Make no phone calls signs larger or increase penality, Do something. |
| Thank you! |
| 24 hours. |
| I think everything is ok. |
| Steven and Diana are the Best! The staff is knowledgeable, helpful, and friendly. They truly care about us, the students and our success. The library is spacious, comfortable and inviting. When we're crazy with term papers and studying for exams all these things help us keep stress to a minimum. |
| Don't let one person take a whole group study room |
| The amount of study rooms is low and they are a great asset. |
| More robots |
| More computers, or stations. Besides that library is awesome!! |
| Just more librarians around to shut people up...people talk....a lot |
| WiFi need to be faster, lately its been very slow, which i Might understand during Finales, but it's been very slow even when there was a test. |
| This is a fantastic library, hardly any complaints besides having space to work or computers and/or study in quiet. |
| More 24 hour service |
| Awesome staff friendly and study rooms great! |
| More robots. |
| I like library. Get robots. |
| Make the computers able to have a recent template of documents, plus robots. |
| Recent template for word so we don't lose things we've been working on. More robots. More study rooms (none open during finals!). |
| More user friendly LINCC it is to complex for lay student |
| Greater availability for study rooms |
| Stop taking it so seriously |
| Christina can use some facial improvement. :) |
| It should be a little quieter in the area where the laptop chairs are. Perhaps a few signs asking for courtesy while others study. |
| I think it would be a great idea and very beneficial if you could stay open a little later. |
| I appreciate the help when I ask! Thank you! I wish someone could help me with Access though. |
| You guys should really consider creating a little nap room on the third floor so students can take 15-30 minute naps. I'd pay $3-$5 for that. |
| I want to use Youtube! |
| Extend library hours three weeks before final exams. |
| Allow an eating space during finals |
| It must be open all days in the evening as late as possible. |
| Need more individual study rooms with bigger desks. |
| Try to contain the noise some people abuse to much loud talking. |
| No comment |
| I think there should be study rooms in the second floor like there are on the third floor |
| Definitely implement the rule of : 1 person in study room be kicked out should 2+ people be in need of the room. I've been getting irritated of single people having a room to themselves. And no "my friends are coming in 5 minutes" excuses. |
| Training, such as computers, Library skills, etc... |
| For me, the best thing would be if it were open at 6:30 am. I notice alot of students sitting & waiting outside before it opens. |
| longer hours in general. |
| If the Library were to extend hours during final exams, then how late do you feel the Library should be open? 12 am |
| Super satisfied with staff. |
| Love the Library! I wish for more study rooms to be added on the third floor. Since at the end of the semester it gets packed and there's no more study rooms, it's hard to get one on time. |
| 11:00pm or later. |
| If the Library were to extend hours during final exams, then how late do you feel the Library should be open? Midnight |

|  |  |
| --- | --- |
| Statistic | Value |
| Total Responses | 68 |