Edison Student Library Survey - Spring 2013

SurveyMonkey

1. I am a student at Edison State College:

		Response Percent	Response Count
Lee Campus		**100.0%**	71
Collier Campus		0.0%	0
Charlotte Campus		0.0%	0
Hendry/Glades Center		0.0%	0
		answered question	71
		skipped question	0

2. The Library has sufficient evening and weekend hours.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Rating Count
I…	33.8% (24)	**43.7% (31)**	5.6% (4)	11.3% (8)	5.6% (4)	3.89	71
					Any Feedback for us?		12

answered question	71
skipped question	0

3. The Library should offer extended hours during final exams week.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Rating Count
I...	**62.0% (44)**	22.5% (16)	12.7% (9)	2.8% (2)	0.0% (0)	4.44	71

Any Feedback for us?	2

answered question	**71**
skipped question	**0**

4. The Library has enough space to study.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Rating Count
I...	28.2% (20)	**33.8% (24)**	8.5% (6)	15.5% (11)	14.1% (10)	3.46	71

Any Feedback for us?	9

answered question	**71**
skipped question	**0**

5. The Library is large enough to accommodate students.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Rating Count
I...	25.4% (18)	**42.3% (30)**	9.9% (7)	9.9% (7)	12.7% (9)	3.58	71

Any Feedback for us?	7

answered question	**71**
skipped question	**0**

6. The Library computers are up-to-date and in good working order.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Rating Count
I…	26.8% (19)	**45.1% (32)**	16.9% (12)	9.9% (7)	1.4% (1)	3.86	71

Any Feedback for us?	10

answered question	**71**
skipped question	**0**

7. The Library's website is informative and easy-to-use.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Rating Count
I…	35.2% (25)	**45.1% (32)**	8.5% (6)	9.9% (7)	1.4% (1)	4.03	71

Any Feedback for us?	4

answered question	**71**
skipped question	**0**

8. The Library staff is helpful.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Rating Count
I…	**54.9% (39)**	31.0% (22)	11.3% (8)	1.4% (1)	1.4% (1)	4.37	71

Any Feedback for us?	8

answered question	**71**
skipped question	**0**

9. The Library has sufficient resources, i.e., books, periodicals, databases, etc.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Rating Count
I...	36.6% (26)	**43.7% (31)**	9.9% (7)	8.5% (6)	1.4% (1)	4.06	71

Any Feedback for us?	6

answered question	71
skipped question	0

10. Please share your ideas and suggestions for improving Library services.

	Response Count
	38

answered question	38
skipped question	33

Q2. The Library has sufficient evening and weekend hours.

1	Should be open a little later.. Till 9 probably	Apr 10, 2013 12:30 PM
2	I believe it should stay open later FGCU stays open until 1 am.. For students that have classes until 9:00 pm.	Apr 5, 2013 1:39 AM
3	Later hours on Fridays and Saturdays--Sunday PM Hours	Apr 4, 2013 5:14 AM
4	Longer hours on weekends	Apr 3, 2013 7:01 AM
5	Open until 10 during the week would be good. Then you could go to the library after your night classes	Apr 2, 2013 6:00 PM
6	Open longer on weekends	Apr 2, 2013 5:37 PM
7	at least 11:00 p.m	Apr 2, 2013 3:38 PM
8	need more hours on weekdays at least till 11pm and weekend till 8pm	Apr 2, 2013 2:28 PM
9	I like the library at the lee campus. it is spacious and clean feeling. good smell and atmosphere. helps me get my work done. way better than the library at FGCU	Apr 2, 2013 1:15 PM
10	Open later would be much appreciated.	Apr 2, 2013 12:06 PM
11	need more hours at night possible 11pm	Apr 2, 2013 10:26 AM
12	Early start time on either Saturday or Sunday would be great for those of us who work on the weekends.	Apr 2, 2013 10:17 AM

Q3. The Library should offer extended hours during final exams week.

1	yes please, I cant study at home	Apr 2, 2013 2:28 PM
2	I need to study a lot what I cannot do at home	Apr 2, 2013 10:26 AM

Q4. The Library has enough space to study.

1	More tables would be nice	Apr 3, 2013 5:17 PM
2	The study group rooms should be better monitored so that they are not all occupied by single students. When a group needs to work together they end up disrupting the entire library because a lone student is in the group room with their head phones on watching you tube videos.	Apr 3, 2013 11:55 AM
3	I like how you have a second floor for strictly studying and doing homework.	Apr 3, 2013 9:20 AM
4	Large study room are usually taken by 1 student or groups who are playing cards. Students should be able to reserve rooms for planned study groups.	Apr 3, 2013 7:01 AM
5	Need more one-person study tables upstairs, the big tables fill up fast and people aren't the best at sharing :-)	Apr 2, 2013 5:37 PM
6	too many student not enough study room	Apr 2, 2013 2:28 PM
7	not enough computers or private study rooms I keep getting kicked out	Apr 2, 2013 10:26 AM
8	I take my classes online	Apr 2, 2013 9:54 AM
9	Need more work tables, but without removing other resources	Apr 2, 2013 9:15 AM

Q5. The Library is large enough to accommodate students.

1	Every time I go into the library I can never find a space to study	Apr 3, 2013 5:17 PM
2	More study rooms would be nice	Apr 2, 2013 6:11 PM
3	I have never seen it completely full.	Apr 2, 2013 6:00 PM
4	need more study rooms for individuals and "quite study rooms"	Apr 2, 2013 2:28 PM
5	too crowded	Apr 2, 2013 10:26 AM
6	the computer lab could be bigger	Apr 2, 2013 10:24 AM
7	same as above	Apr 2, 2013 9:54 AM

Q6. The Library computers are up-to-date and in good working order.

1	I use wifi and my personal laptop.	Apr 3, 2013 7:01 AM
2	Sometime they seem a little slow. A faster network would be good.	Apr 2, 2013 6:11 PM
3	I use my laptop	Apr 2, 2013 6:00 PM
4	does not let me use itunes, adobe page editor, scan my documents to computer	Apr 2, 2013 2:28 PM
5	Printers could be easier to utilize	Apr 2, 2013 12:06 PM
6	does not run certain programs "adobe editor"	Apr 2, 2013 10:26 AM
7	the browser isnt good enough for Canvas	Apr 2, 2013 10:24 AM
8	I always bring my laptop so not input on this one	Apr 2, 2013 10:17 AM
9	They need to be updated.	Apr 2, 2013 9:56 AM
10	same as above	Apr 2, 2013 9:54 AM

Q7. The Library's website is informative and easy-to-use.

1	Just like Edison Email, I can't access it from laptops	Apr 4, 2013 3:50 PM
2	Like the blog	Apr 2, 2013 6:11 PM
3	dont use it that much	Apr 2, 2013 2:28 PM
4	Love the online access to all of the materials.	Apr 2, 2013 10:17 AM

Q8. The Library staff is helpful.

1	YES, ONCE A STUDENT PAID FOR ME TO PRINT MY JOB THAT I DID NOT KNOW THE NEW PRINT SYSTEM AND SAVE MY LIFE!	Apr 9, 2013 5:23 PM
2	Every time I have a problem they seem to have the answer.	Apr 2, 2013 6:11 PM
3	except for a African-American girl	Apr 2, 2013 3:38 PM
4	However, not all staff is helpful or know what they are doing, some also don't have energy or enthusiasm	Apr 2, 2013 2:28 PM
5	Except for a select few to include Frank Dowdy; he has a negative attitude with assisting students	Apr 2, 2013 11:01 AM
6	Probably 2 of the staff members are helpful. Some are rude and I feel like I am a burden when I am only trying to check out a book or ask a question. The attitude from some staff is not very respectful to the students that are trying to do something productive.	Apr 2, 2013 10:41 AM
7	some are lazy	Apr 2, 2013 10:26 AM
8	same as above	Apr 2, 2013 9:54 AM

Q9. The Library has sufficient resources, i.e., books, periodicals, databases, etc.

1	i guess	Apr 2, 2013 2:28 PM
2	Small library.	Apr 2, 2013 10:41 AM
3	The databases are not as sufficient as they could be.	Apr 2, 2013 9:57 AM
4	yes....I no longer study in the library for the following reasons. 1. To loud especially on the second floor. 2. Staff at the 2nd floor desk by elevator are worse than the students . They are loud and talk on cell phones. There is no reason I should sit at the back tables next to the windows and hear their cell phone conversations and discussions.....that is why I wear headphones not plugged into nothing . 3. The staff themselves have entire conversations as if outside and continue when asked to talk else where. 4. I have been blown off when asking for help with noise before and expect nothing to come of this survey. This is why I do not study in the library and it does hinder my grades.	Apr 2, 2013 9:31 AM
5	There need to more printers. The fact is there are not enough printers.	Apr 2, 2013 9:24 AM
6	the database is hard to use and it doesn't have much info.	Apr 1, 2013 4:45 AM

Q10. Please share your ideas and suggestions for improving Library services.

1	Students who are in the computer area are often very loud and disturbing to others who are trying to do their school work. It is very annoying to me. Also, many people who are using these computers are sometimes on their cell phones holding conversations WHILE OTHERS ARE DOING THEIR WORK. How can library stafff sit around and approve of this? Nothing is done because every time I am here at least one person is on their cell phone talking as if they are outside and NO staff member puts an end to this. Other than that, everything is okay!	Apr 10, 2013 12:30 PM
2	sOME OF THE STUDENTS NEED SOME COMMUNICATION SKILLS. THE STUDENT HAS A MOHAWK, THANKS ONCE MORE!	Apr 9, 2013 5:23 PM
3	na	Apr 8, 2013 1:51 PM
4	Thank you, library staff! You are always so willing to help.	Apr 8, 2013 9:14 AM
5	I sometimes can't find a computer. Nor a place to sit to read.	Apr 6, 2013 9:07 AM
6	Just extend library hours until 11:00 pm or 12:00 am	Apr 5, 2013 1:39 AM
7	there needs to be something done about the website. There are a few things I can only do from a desktop. Edison E-mail and library options aren't accessible	Apr 4, 2013 3:50 PM
8	Staircase in center is basically useless, everybody should be able to use the central elevator. The space on the first floor NOT the auditorium is wasted space.	Apr 4, 2013 5:14 AM
9	I think the students in the computer area should be told to be quiet more often. It is distracting when there are people talking or singing along. Otherwise a quiet computer area would be a nice option. Law books should be in a quiet room with tables for paralegal students to do their assignments. It is awkward with no tables.	Apr 3, 2013 5:39 PM
10	A bigger library	Apr 3, 2013 5:17 PM
11	If there is more options for the group study area that would be fantastic.	Apr 3, 2013 3:52 PM
12	As more students come to edison I wisely suggest to put more computers into the library to make sure that everyone gets a chance to use the internet for research.	Apr 3, 2013 9:20 AM
13	I would like for the staff to enforce the quiet study rules on the 3rd floor. Students intentionally go to the 3rd floor to study in a quiet environment and end up hearing large groups socialize at near by tables.	Apr 3, 2013 7:01 AM
14	Computers and study rooms are always full. Always....	Apr 2, 2013 7:38 PM
15	I would suggest that the staff quiet students down more. It gets loud sometimes and they don't do anything.	Apr 2, 2013 6:00 PM
16	More study space upstairs please (I like upstairs because its generally pretty quiet)	Apr 2, 2013 5:37 PM
17	I think more study rooms need to be added. There is only a limited amount and I think more rooms should be added. Whether it be in the library itself or	Apr 2, 2013 3:58 PM

	somewhere else on campus.	
18	Special thanks to a Hispanic boy with spiky hair, he helps me even when i haven't even asked him to. So generous.	Apr 2, 2013 3:38 PM
19	Love it! Very useful!	Apr 2, 2013 3:22 PM
20	I glad to share with you my ideas, I agree with all services that you give in the library, thanks.	Apr 2, 2013 1:37 PM
21	the school website in general is a little difficult to use. maybe there could be like a tutorial video or something to help new and transfer students understand the website. nothing crazy just simple and to the point.	Apr 2, 2013 12:31 PM
22	I've found the resource library difficult to use. It is confusing and not very user friendly. I have been attending edison for 4 years and have only used this resource 2-3 times. When I needed it far more often. Even with help and instruction was still difficult to navigate and I am a straight "A" student.	Apr 2, 2013 12:06 PM
23	The three things I would improve on would be: the keyboards need to be cleaned more often; the noise level should be controlled by the staff and Dowdy is a grouchy old man that hates his job, he needs to retire and allow someone else to assist students with research.	Apr 2, 2013 11:01 AM
24	I love coming here to study, the noise level is very low and the staff members are very helpful exspecially the staff at the front desk.	Apr 2, 2013 10:52 AM
25	The printers were in my opinion, an unnecessary change to the library. YES, it is convenient that there are stations around campus. But I did not like the price increase and the fancy paper? Unnecessary..	Apr 2, 2013 10:41 AM
26	I think that it would be a better benefit to students if they could renew movies and keep them for as long as books are allowed to be out.	Apr 2, 2013 10:24 AM
27	I would like to see a class that specifically teaches how to conduct research, the various researching methods and which methods are more appropriate for different subjects, the various citing formats, and how and when to use them. Most professors go over this but each of them has their own spin on it and it's also very much influenced by their own personal experiences rather than a truly academic skill.	Apr 2, 2013 10:17 AM
28	Research information in the database could be more up to date.	Apr 2, 2013 9:56 AM
29	I would to have more books online, so I can more access to than to go to the library to get them.	Apr 2, 2013 9:54 AM
30	I no longer study in the library for the following reasons. 1. To loud especially on the second floor. 2. Staff at the 2nd floor desk by elevator are worse than the students . They are loud and talk on cell phones. There is no reason I should sit at the back tables next to the windows and hear their cell phone conversations and discussions.....that is why I wear headphones not plugged into nothing . 3. The staff themselves have entire conversations as if outside and continue when asked to talk else where. 4. I have been blown off when asking for help with	Apr 2, 2013 9:31 AM

	Q10. Please share your ideas and suggestions for improving Library services.	
	noise before and expect nothing to come of this survey. This is why I do not study in the library and it does hinder my grades.	
31	The library needs more printers. There are two for the whole library, so that is two for about 250+ people at a given time.	Apr 2, 2013 9:24 AM
32	Too noisy, not enough meeting rooms or meeting rooms should not be used for just one student. Since the Library is noisy a single student will go into a meeting room, thereby reducing the amount of real meeting rooms. Each floor could be a different level of noise with computers on each floor. The first floor should be the room with computers etc... not a museum. Second floor as is but quieter. Third floor less computers more space for students to study with practically silence. Always need room to plug in laptops. Is there a floorplan or map showing where reference, fiction, not-fiction are? Info should include where the reference librarian is - I had to ask and the front desk was busy? If you have this info in the Library I did not see it. Librarians should occasionally walk around to see if it looks like someone needs assistance. I do not use the ESC Library often because it is easier to use the public library, although I am on campus most of the time. The public library is quieter and there is typically room to sit. At the public libraries librarians are walking around and they talk to you, you do not have to go looking for them at the front desk when you are on the third floor. Good Luck. It would be nice to have a place to study.	Apr 2, 2013 9:24 AM
33	have more interesting books to read	Apr 2, 2013 9:20 AM
34	remove the cluster of chairs between tables and put more tables in	Apr 2, 2013 9:15 AM
35	Everything is great and I love coming to the Lee Campus Library!! Great Job!!	Apr 1, 2013 7:19 AM
36	the library databases could be improve. the format of it looks very old, it could be updated.	Apr 1, 2013 4:45 AM
37	It is very LOUD in the employee area!!!!!!	Mar 30, 2013 1:20 PM
38	More space more study rooms more reference librarians	Mar 29, 2013 8:41 AM