PAPER Edison Student Library Survey - Spring SurveyMonkey 2013



1. I am a student at Edison State College

	Response Percent	Response Count
Lee Campus	100.0%	280
Collier Campus	0.0%	0
Charlotte Campus	0.0%	0
Hendry/Glades Center	0.0%	0
	answered question	280
	skipped question	0

2. The Library has sufficient evening and weekend hours.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Rating Count
1	34.8% (97)	46.2% (129)	8.2% (23)	7.2% (20)	3.6% (10)	4.01	279

Any Feedback for us?

21

answered question	279
skipped question	1

3. The Library should offer extended hours during final exams week.								
		ngly ree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Rating Count
I		.3% 41)	31.3% (86)	12.4% (34)	4.0% (11)	1.1% (3)	4.28	275
						Any Feedba	ck for us?	22
						answered	question	275
						skipped	question	5
4. The Library has enoug	h spac	e to st	udy.					
		ongly Jree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Rating Count
I		.5% 77)	40.4% (113)	11.1% (31)	15.4% (43)	5.7% (16)	3.69	280
						Any Feedba	ck for us?	25
						answered	question	280
						skipped	question	0
	ough t			4 4 - Jane 4 -				
5. The Library is large en	ougn t	o acco	ommoda	te students.	•			
5. The Library is large en	Stro	o acco	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Rating Count
	Stro Ag	ongly					_	_
	Stro Ag	ongly gree	Agree	Undecided	Disagree	Disagree	Average 3.85	Count
	Stro Ag	ongly gree	Agree	Undecided	Disagree	Disagree 3.9% (11)	Average 3.85 ck for us?	Count 280

6. The Library computers are up-to-date and in good working order.							
	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Rating Count
l	22.6% (63)	52.7% (147)	11.8% (33)	9.3% (26)	3.6% (10)	3.81	279
					Any Feedba	ck for us?	13
					answered	question	279
					skipped	question	1
7. The Library's website is	s informativ	e and ea	sy-to-use.				
	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Rating Count
l	26.4% (74)	50.4% (141)	17.9% (50)	4.6% (13)	0.7% (2)	3.97	280
					Any Feedba	ck for us?	11
					answered	question	280
					skipped	question	0
8. The Library staff is help	ful.						
	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Rating Count
1	47.1% (129)	44.2% (121)	7.3% (20)	0.7% (2)	0.7% (2)	4.36	274
					Any Feedba	ck for us?	14
					answered	question	274
					skipped	question	6

9. The Library has sufficient resources, i.e., books, periodicals, databases, etc.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Rating Count
1	39.4% (108)	49.3% (135)	6.6% (18)	2.9% (8)	1.8% (5)	4.22	274

Any Feedback for us?

9

answered question	274
skipped question	6

10. Please share your ideas and suggestions for improving Library services.

Response	
Count	

64

answered question	64
skipped question	216

Q2. Th	e Library has sufficient evening and weekend hours.	
1	More hours @ night	Apr 5, 2013 4:04 AM
2	A later closing time would be appreciated	Apr 4, 2013 3:46 AM
3	Keep same hours through week, except Sunday	Apr 4, 2013 3:45 AM
4	Could use later hours on Fridays.	Apr 3, 2013 12:00 PM
5	n/a	Apr 3, 2013 11:58 AM
6	Great library!	Apr 3, 2013 9:59 AM
7	longer weekend hours	Apr 3, 2013 3:59 AM
8	closes too early	Apr 3, 2013 3:58 AM
9	could be open later for after night classes that get out at 8/9	Apr 3, 2013 3:56 AM
10	weekends need more time!	Apr 2, 2013 10:22 AM
11	at the very least the library should remain open till 10:30pm on weekdays!	Apr 2, 2013 10:21 AM
12	24/7	Apr 2, 2013 10:15 AM
13	Longer hours during finals	Apr 2, 2013 10:11 AM
14	we need a 24/7 library	Apr 2, 2013 10:10 AM
15	open longer on weekends	Apr 2, 2013 10:05 AM
16	Should be open later than 4:30 on Friday	Apr 2, 2013 9:57 AM
17	shout out to Kevin	Apr 2, 2013 9:55 AM
18	There should be more	Apr 2, 2013 9:40 AM
19	It would be nice to extend weeknight hrs!	Apr 2, 2013 9:30 AM
20	what about vampires??	Apr 2, 2013 9:15 AM
21	be open during summer; more hours during summer	Apr 2, 2013 9:15 AM

Q3. Th	e Library should offer extended hours during final exams week.	
1	Yes. I have no place to study	Apr 5, 2013 4:04 AM
2	n/a	Apr 3, 2013 11:58 AM
3	Extend the hours	Apr 3, 2013 9:59 AM
4	especially on weekend	Apr 3, 2013 3:58 AM
5	open 24/7	Apr 2, 2013 10:20 AM
6	24/7	Apr 2, 2013 10:15 AM
7	open earlyer	Apr 2, 2013 10:13 AM
8	later hours	Apr 2, 2013 10:12 AM
9	close at 10pm, stay open longer on weekends	Apr 2, 2013 10:11 AM
10	open later	Apr 2, 2013 10:10 AM
11	you can never get too much studying	Apr 2, 2013 10:10 AM
12	stay open until 10/11pm	Apr 2, 2013 10:09 AM
13	longer hours	Apr 2, 2013 10:06 AM
14	open 24 hours	Apr 2, 2013 10:05 AM
15	open at 6:30, close at midnight	Apr 2, 2013 10:05 AM
16	24/7	Apr 2, 2013 10:02 AM
17	open until midnight	Apr 2, 2013 10:01 AM
18	24 hrs	Apr 2, 2013 10:00 AM
19	until 12am	Apr 2, 2013 9:52 AM
20	Absolutly	Apr 2, 2013 9:40 AM
21	24 hours	Apr 2, 2013 9:15 AM
22	more hours on friday	Apr 2, 2013 9:15 AM

Q4. The	e Library has enough space to study.	
1	Need more room	Apr 12, 2013 5:31 AM
2	to crowded and other students to loud	Apr 5, 2013 4:04 AM
3	n/a	Apr 3, 2013 11:58 AM
4	Need a new flow.	Apr 3, 2013 11:56 AM
5	More group study rooms	Apr 3, 2013 10:46 AM
6	Need more study rooms	Apr 3, 2013 10:31 AM
7	more individual rooms would be appreciated	Apr 3, 2013 3:59 AM
8	needs more study group rooms	Apr 3, 2013 3:58 AM
9	need more private rooms	Apr 2, 2013 10:19 AM
10	more tables	Apr 2, 2013 10:18 AM
11	more study rooms	Apr 2, 2013 10:16 AM
12	need more study rooms	Apr 2, 2013 10:15 AM
13	more desks	Apr 2, 2013 10:12 AM
14	more tables for 1 person	Apr 2, 2013 10:11 AM
15	plenty	Apr 2, 2013 10:10 AM
16	more tables during finals	Apr 2, 2013 10:05 AM
17	more self study rooms	Apr 2, 2013 10:01 AM
18	cramped	Apr 2, 2013 9:50 AM
19	need more private tables	Apr 2, 2013 9:42 AM
20	There is always a need for more space	Apr 2, 2013 9:40 AM
21	NOT ENOUGH ROOM 3rd floor!	Apr 2, 2013 9:39 AM
22	we need more desks without computers, to write on	Apr 2, 2013 9:33 AM
23	Not enough for group study	Apr 2, 2013 9:23 AM
24	space for group study	Apr 2, 2013 9:22 AM
25	Build 3 more floors	Apr 2, 2013 9:15 AM

Q5. The Library is large enough to accommodate students.			
1	n/a	Apr 3, 2013 11:58 AM	
2	more room	Apr 2, 2013 10:15 AM	
3	it needs more rooms	Apr 2, 2013 10:10 AM	
4	have to wait for computer	Apr 2, 2013 9:50 AM	
5	add computers	Apr 2, 2013 9:38 AM	
6	there could be more computers	Apr 2, 2013 9:06 AM	

Q6. The	E Library computers are up-to-date and in good working order.	
1	n/a	Apr 3, 2013 11:58 AM
2	iPad	Apr 2, 2013 10:20 AM
3	tablets	Apr 2, 2013 10:18 AM
4	the computers are old and lag	Apr 2, 2013 10:10 AM
5	iPad / tablets	Apr 2, 2013 10:07 AM
6	iPad	Apr 2, 2013 10:02 AM
7	block porn websites	Apr 2, 2013 9:59 AM
8	maybe a little more up 2 date?	Apr 2, 2013 9:44 AM
9	update the operating system	Apr 2, 2013 9:38 AM
10	kinda slow	Apr 2, 2013 9:26 AM
11	so slow	Apr 2, 2013 9:23 AM
12	we need mac's	Apr 2, 2013 9:15 AM
13	more computers to use	Apr 2, 2013 9:15 AM

Q7. Th	e Library's website is informative and easy-to-use.	
1	n/a	Apr 3, 2013 11:58 AM
2	It can be a little confusing to find things	Apr 3, 2013 10:34 AM
3	Never used	Apr 3, 2013 10:33 AM
4	I've never used the library website.	Apr 3, 2013 3:54 AM
5	should block some websites	Apr 2, 2013 10:11 AM
6	one of the best so far	Apr 2, 2013 10:10 AM
7	William Shuluk Rules!	Apr 2, 2013 9:57 AM
8	Not easy-to-use	Apr 2, 2013 9:42 AM
9	?	Apr 2, 2013 9:28 AM
10	advocate website didn't know there was one	Apr 2, 2013 9:27 AM
11	need more help on that	Apr 2, 2013 9:20 AM

Q8. The Library staff is helpful.		
1	Great staff!!	Apr 3, 2013 9:59 AM
2	everyone is so nice and very helpful :)	Apr 3, 2013 3:55 AM
3	I like the old cranky guy	Apr 3, 2013 3:54 AM
4	kevin is helpful	Apr 2, 2013 10:15 AM
5	very helpful	Apr 2, 2013 10:13 AM
6	good looking ladies	Apr 2, 2013 10:11 AM
7	lots of nice people!	Apr 2, 2013 10:11 AM
8	they have always helped me	Apr 2, 2013 10:10 AM
9	very helpful	Apr 2, 2013 10:06 AM
10	very kind, very well-informed	Apr 2, 2013 10:02 AM
11	some of the old age people kind of rude	Apr 2, 2013 9:57 AM
12	Don't always know the answers to my questions; some people are lazy unenthusiastic	Apr 2, 2013 9:50 AM
13	very helpful, nice	Apr 2, 2013 9:26 AM
14	sometimes they cant help	Apr 2, 2013 9:16 AM

Q9. The Library has sufficient resources, i.e., books, periodicals, databases, etc.		
1	They have most class textbooks.	Apr 3, 2013 3:56 AM
2	more librarians on duty	Apr 2, 2013 10:15 AM
3	all books are outdated	Apr 2, 2013 10:10 AM
4	had to use other libraries	Apr 2, 2013 9:50 AM
5	not enough books	Apr 2, 2013 9:48 AM
6	Think there could be more sources.	Apr 2, 2013 9:35 AM
7	More textbooks on reserve and books to read.	Apr 2, 2013 9:30 AM
8	They need more reading material	Apr 2, 2013 9:21 AM
9	Look at FGCU	Apr 2, 2013 9:15 AM

	ease share your ideas and suggestions for improving Library services.	
1	Allow foods and drinks	Apr 12, 2013 5:31 AM
2	Allowing book holds	Apr 3, 2013 11:57 AM
3	Everything is really great	Apr 3, 2013 11:57 AM
4	More space!	Apr 3, 2013 11:56 AM
5	Good so far	Apr 3, 2013 10:48 AM
6	Everything is awesome :)	Apr 3, 2013 10:48 AM
7	It's great! :)	Apr 3, 2013 10:45 AM
8	expand hours on weekday & weekend	Apr 3, 2013 10:44 AM
9	Allow food	Apr 3, 2013 10:41 AM
10	Allow food	Apr 3, 2013 10:40 AM
11	Allow food a lot of food	Apr 3, 2013 10:40 AM
12	Allow food	Apr 3, 2013 10:39 AM
13	Good	Apr 3, 2013 10:38 AM
14	Great	Apr 3, 2013 10:37 AM
15	Good	Apr 3, 2013 10:36 AM
16	You need more databases and web to complete our needs.	Apr 3, 2013 10:35 AM
17	Good!	Apr 3, 2013 10:33 AM
18	Need more interesting books	Apr 3, 2013 10:32 AM
19	I like you guys are very friendly :).	Apr 3, 2013 10:31 AM
20	Awesome library! Kevin is the greatest! :)	Apr 3, 2013 9:59 AM
21	Great job! excellent	Apr 3, 2013 4:00 AM
22	replace cafe w/ starbucks :)	Apr 3, 2013 3:55 AM
23	More room in study rooms; more individual study areas	Apr 3, 2013 3:53 AM
24	N/A	Apr 2, 2013 10:11 AM
25	N/A	Apr 2, 2013 10:07 AM
26	Accept cash at library for printers	Apr 2, 2013 10:06 AM
	Library is in good shape, could be bigger. The computer catalog needs to be	Apr 2, 2013 10:06 AM

Q10. P	lease share your ideas and suggestions for improving Library services.	
28	have all computers turned on at all times	Apr 2, 2013 10:00 AM
29	s/o to Kevin	Apr 2, 2013 9:59 AM
30	Kevin is great	Apr 2, 2013 9:58 AM
31	Great	Apr 2, 2013 9:58 AM
32	Is getting to noisy rules as I put volume s/b address, and loud conversation; people from outside or others bringing kids to play on computer s/b certain age see kids in the toodlers to around ages of say 6 hitting the keyboards and too noisy.	Apr 2, 2013 9:57 AM
33	more outlets	Apr 2, 2013 9:57 AM
34	I was good	Apr 2, 2013 9:56 AM
35	good	Apr 2, 2013 9:55 AM
36	Make more individual study rooms	Apr 2, 2013 9:53 AM
37	I believe the library is a great place	Apr 2, 2013 9:53 AM
38	no headphones/music players ((too loud)) talking/laughing when study/trying to write/concentrate	Apr 2, 2013 9:50 AM
39	More books	Apr 2, 2013 9:48 AM
40	Outstanding.	Apr 2, 2013 9:46 AM
41	the service is great	Apr 2, 2013 9:45 AM
42	great service	Apr 2, 2013 9:44 AM
43	more space for computers	Apr 2, 2013 9:44 AM
44	Need better Library	Apr 2, 2013 9:42 AM
45	need more private study rooms	Apr 2, 2013 9:42 AM
46	Make it feel a bit more personal & welcoming:) make it feel cozy	Apr 2, 2013 9:42 AM
47	MAKE MORE ROOM 3rd Floor!	Apr 2, 2013 9:39 AM
48	I would suggest adding computers on the 3rd floor. It can get a little crowded at times.	Apr 2, 2013 9:38 AM
49	More room for studying	Apr 2, 2013 9:36 AM
50	need more cowbell	Apr 2, 2013 9:36 AM
51	I <3 Edison Library	Apr 2, 2013 9:30 AM
52	Not bad	Apr 2, 2013 9:29 AM

Q10. PI	ease share your ideas and suggestions for improving Library services.	
53	There need to be more individual study rooms.	Apr 2, 2013 9:27 AM
54	N/A	Apr 2, 2013 9:26 AM
55	either add more study rooms or limit the use of study rooms to two or more people	Apr 2, 2013 9:25 AM
56	please get more updated movies	Apr 2, 2013 9:20 AM
57	Everything is ok to me.	Apr 2, 2013 9:19 AM
58	need less people taking up comps playing games so people can write papers	Apr 2, 2013 9:18 AM
59	more presentations on using the Edison website	Apr 2, 2013 9:16 AM
60	Don't let students use cellphones in library or computer; talking loud in library, study, and computer	Apr 2, 2013 9:15 AM
61	faster comp.	Apr 2, 2013 9:13 AM
62	great place keep up the great work	Apr 2, 2013 9:11 AM
63	more study room.	Apr 2, 2013 9:10 AM
64	N/A	Apr 2, 2013 9:09 AM