PAPER Edison Student Library Survey - Spring 2012

1. I am a student at Edison State College:

		Response Percent	Response Count
Lee Campus		**100.0%**	**229**
Collier Campus		0.0%	0
Charlotte Campus		0.0%	0
Hendry/Glades Center		0.0%	0
	answered question		**229**
	skipped question		**0**

2. The Library has sufficient evening and weekend hours.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Response Count
I…	33.6% (77)	**46.7% (107)**	10.9% (25)	6.1% (14)	2.6% (6)	4.03	229
					answered question		**229**
					skipped question		**0**

3. The Library should offer extended hours during final exams week.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Response Count
I…	43.2% (98)	**44.9% (102)**	10.6% (24)	0.9% (2)	0.4% (1)	4.30	227
					answered question		**227**
					skipped question		**2**

4. The Library has enough space to study.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Response Count
I…	25.3% (58)	**38.4% (88)**	8.3% (19)	21.4% (49)	6.6% (15)	3.55	229
					answered question		**229**
					skipped question		**0**

5. The Library is large enough to accommodate students.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Response Count
I…	24.7% (56)	**40.5% (92)**	15.4% (35)	15.9% (36)	3.5% (8)	3.67	227
					answered question		**227**
					skipped question		**2**

6. The Library computers are up-to-date and in good working order.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Response Count
I…	30.8% (70)	**53.7% (122)**	11.5% (26)	4.0% (9)	0.0% (0)	4.11	227
					answered question		**227**
					skipped question		**2**

7. The Library's website is informative and easy-to-use.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Response Count
I…	28.2% (64)	**49.3% (112)**	14.5% (33)	7.5% (17)	0.4% (1)	3.97	227
						answered question	**227**
						skipped question	**2**

8. The Library staff is helpful.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Response Count
I…	41.2% (94)	**47.8% (109)**	8.3% (19)	2.2% (5)	0.4% (1)	4.27	228
						answered question	**228**
						skipped question	**1**

9. The Library has sufficient resources, i.e., books, periodicals, databases, etc.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Response Count
I…	36.8% (84)	**48.2% (110)**	9.2% (21)	5.3% (12)	0.4% (1)	4.16	228
						answered question	**228**
						skipped question	**1**

10. Please share your ideas and suggestions for improving Library services.

	Response Count
	65
answered question	**65**
skipped question	**164**

Q10. Please share your ideas and suggestions for improving Library services.		
1	good student service people is polite!	Mar 30, 2012 9:46 AM
2	2. need to make the elevator for the 3rd floor run untill the library closes. There are students who just may need to use it. 4. need more study room there are hardly any chairs to sit in to study in a quiet environment. 5. I feel it could be rearranged better to fit more students in the a little more comfortablely. 9. I feel that there could be more choices offered or even more books offered to be checked out even if its only for a few days.	Mar 29, 2012 12:56 PM
3	#4: The library has enough space to study: I marked this as "undecided" because it is not middle-ground between "yes" and "no". Yes, there is enough room in the sense that we the users are NOT packed in like sardines, *but* often there are no available study rooms. Also, during peek usage periods, you cannot print materials because printers are ONLY available to library computers. It would be fantastic if you could find a way to expose the printer queue to credentialed (e.g. ConnectCard-bearing students) users. #5 The library is large enough to accommodate students: Again, we need more study rooms. The art gallery on the first floor, which most of the time is closed to students, is a waste of space. Why can't it be re-purposed for library use? #6 The library computers are up-to-date and in good working order: Yes, they may be "in working order" but... up-to-date? Why are most of them still using mechanical (i.e. "Ball") Mice? Why are they still running WINXP? Not switching from XP to Vista was completely understandable, but 7 is known to have addressed those issues, AND it's now been out for THREE YEARS. What is the hold-up? Also, if you established Google Chrome as the primary browser, you could largely eliminate both a primary vector for malware attach AND keeping Adobe Flash up to date. #2 The library has sufficient evening and weekend hours: For the most part, Yes. But why close so early on Friday, then stay open late on Saturdays and Sundays? Why not stay open late consistently?	Mar 29, 2012 12:52 PM
4	clean-up website/clearer tabs and icons	Mar 29, 2012 12:40 PM
5	The library needs more private study work stations.	Mar 29, 2012 12:39 PM
6	need more meeting rooms	Mar 29, 2012 12:37 PM
7	more computers and more space	Mar 29, 2012 12:36 PM
8	Expand the library	Mar 29, 2012 12:36 PM
9	need more space for studying more rooms would be awesome!	Mar 29, 2012 12:36 PM
10	Don't really ask for much help. Tried reading an e-book for 'woodstock' & it was being used. Till this day, somehow it's ALWAYS being used... even at 3:00 A.M. Another building for computers/library would be nice. Dorms being built mean more students. More students equal less space in library. Fig. 37.2 military, clergy, & middle-class	Mar 29, 2012 12:25 PM
11	more computers and places to study	Mar 29, 2012 12:13 PM
12	I think our library is very helpfull.	Mar 29, 2012 12:11 PM
13	the library should have more photocopies machine	Mar 29, 2012 12:09 PM

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14	more study rooms would be great. But good job otherwise :)	Mar 29, 2012 12:03 PM
15	sometimes I wish study rooms were open longer. needs more area. study room extensions & some ? its so difficult to find a room & noise outside is crazy.	Mar 29, 2012 12:02 PM
16	Need more study rooms longer hrs on final mid term weeks	Mar 29, 2012 12:00 PM
17	more space.	Mar 29, 2012 11:57 AM
18	more computers for students	Mar 29, 2012 11:57 AM
19	Its always Packed. Need more room	Mar 29, 2012 11:57 AM
20	too many e-resources prefer trad. books	Mar 29, 2012 11:55 AM
21	it is pretty good for me	Mar 29, 2012 11:52 AM
22	everythings good	Mar 29, 2012 11:51 AM
23	to let us use the instruction lab when no class is in it	Mar 29, 2012 11:50 AM
24	make more study rooms for students.	Mar 29, 2012 11:50 AM
25	Too many people including some staff are loud. Talking on cell phones, fooling around, etc.	Mar 29, 2012 11:49 AM
26	The Library staff is helpful. Very.	Mar 29, 2012 11:48 AM
27	FGCU Lybrary is open till 1am for finals... just saying	Mar 29, 2012 11:47 AM
28	nothing (smiley face)	Mar 29, 2012 11:46 AM
29	I feel as though there are not enough study rooms on the 3rd floor.	Mar 29, 2012 11:45 AM
30	wonderful & quiet	Mar 29, 2012 11:45 AM
31	more Tudors works in the library	Mar 29, 2012 11:44 AM
32	People who are on facebook or youtube should get off	Mar 29, 2012 11:44 AM
33	The computer lab is FREQUENTLY loud.	Mar 29, 2012 11:43 AM
34	The study rooms should have computers in them!	Mar 29, 2012 11:42 AM
35	More computers and sitting places	Mar 29, 2012 11:41 AM
36	more librarians	Mar 29, 2012 11:41 AM
37	people in the library are great I spend most of my time their. they have always helped me. extremly grateful	Mar 29, 2012 11:40 AM
38	a debit swipe on the print card machine!	Mar 29, 2012 11:39 AM
39	A rule for the group study rooms where more than 1 person hw to be preseal for	Mar 29, 2012 11:38 AM

Q10. Please share your ideas and suggestions for improving Library services.		
	the room to be in use.	
40	keep open through night	Mar 29, 2012 11:37 AM
41	You need more space and more help. Never can get an available computer	Mar 29, 2012 11:37 AM
42	Library looks good	Mar 29, 2012 11:36 AM
43	Too complicated and broad results to keyword searches	Mar 29, 2012 11:35 AM
44	I <3 Edison Library :)	Mar 29, 2012 11:34 AM
45	More rooms to study in.	Mar 29, 2012 11:30 AM
46	I like the library the way it is it's a good place to go for information	Mar 29, 2012 11:30 AM
47	Library is really awesome! :) Keep it up!	Mar 29, 2012 11:28 AM
48	Quite happy with the wonderfl staff	Mar 29, 2012 11:26 AM
49	everything's great they're friendly, clean, efficent, and helpful	Mar 29, 2012 11:25 AM
50	More computers and at the least one p.c.per study rooms. also need more study rooms for groups.	Mar 29, 2012 11:22 AM
51	more study space.	Mar 29, 2012 11:21 AM
52	I use LC public library for research, books need BOOKS	Mar 29, 2012 11:20 AM
53	more study rooms! or at least extra tables for when the rooms are full.	Mar 29, 2012 11:18 AM
54	larger study spaces and extended library hours would be nice	Mar 29, 2012 11:15 AM
55	with more students it may need expanded eventually.	Mar 29, 2012 11:15 AM
56	Kelly Rocks!! :)	Mar 29, 2012 11:13 AM
57	The library should bring in more tables & areas to study	Mar 29, 2012 11:10 AM
58	More study rooms and extended hours would be great.	Mar 29, 2012 11:09 AM
59	staff should moderate use of computers & ask students using Facebook to let others use them. The rounded cutout of the desks is not friendly for wheelchair access. The upstairs study room desks are too wide for the given size of the room. The elevator must be open for all hours of library use. Do not close the elevator because you will strand anyone with mobility issues if you do that.	Mar 29, 2012 11:08 AM
60	The staff & Library are great! :)	Mar 29, 2012 11:01 AM
61	Great Library! :-)	Mar 29, 2012 11:00 AM
62	Need more regulation for students who speak on telephone or are rowdy in the library.	Mar 29, 2012 10:58 AM

Q10. Please share your ideas and suggestions for improving Library services.		
63	Consider another story, a fourth Floor, with volumes, study space, and computers, and extended Friday, Saturday, and Sunday hours.	Mar 29, 2012 10:57 AM
64	more hours on weekend and more space to study and more space for students	Mar 29, 2012 10:55 AM
65	More study rooms	Mar 29, 2012 10:53 AM