

Cindy Campbell

From: Cheryl McCraw [CMcCraw@cclaflorida.org]
Sent: Tuesday, March 30, 2010 10:04 AM
To: Cindy Campbell
Subject: ybp webcasts

http://www.ybp.com/online_training.html

Cherie

Cindy Campbell

From: Cindy Campbell
Sent: Wednesday, April 07, 2010 1:43 PM
To: William Shuluk
Subject: EDI ordering

Dear Bill,

I am working with Jenn at Yankee Book Peddler and Cheryl McCraw at CCLA to establish the EDI feature in Aleph. I will attend my second webcast class today. I established a purchase order for YBP for \$2000 to purchase books. I will keep you posted on my progress.

Have a great day,
Cindy Campbell

239-489-9367
ccampbell@edison.edu

Cindy Campbell

From: Cindy Campbell
Sent: Thursday, April 08, 2010 8:48 AM
To: 'Cheryl McCraw'
Subject: FW: Edison - GOBI Set up

I think you are the person who can answer this.
Thanks, Cindy

From: Jennifer Mecus [<mailto:jmecus@ybp.com>]
Sent: Wednesday, April 07, 2010 4:41 PM
To: Cindy Campbell
Subject: RE: Edison - GOBI Set up

Hello Cindy,

The link works but GOBI does not search the catalogue. I cannot contact CCLA that is something you would have to do. Tell them you are setting up GOBI with YBP and the openURL feature. You are looking to get the base path for the catalog so that we can set this up. If they ask what openURL is, let them know it is a way to duplicate check against the catalog when placing orders.

Best,

Jennifer Mecus, M.S. Ed
Library Support Center Representative
Representing Baker & Taylor, YBP Library Services and J.A. Majors
Phone: 800.258.3774 x3238
Email: jmecus@ybp.com

From: Cindy Campbell [<mailto:ccampbell@edison.edu>]
Sent: Wednesday, April 07, 2010 1:08 PM
To: Jennifer Mecus
Subject: RE: Edison - GOBI Set up

http://www.linccweb.org/catalog?lib_code=flcc0700&index=K

This is the link I found. If this does not work, please contact CCLA's service desk.
Cindy

From: Jennifer Mecus [<mailto:jmecus@ybp.com>]
Sent: Wednesday, April 07, 2010 11:35 AM
To: Cindy Campbell
Subject: Edison - GOBI Set up

Hello Cindy,

I will schedule time for us to speak with Jim Shetler our Tech Services Supervisor to set up the EDI ordering for you. As well I need you to work with your IT department to determine the necessary base path (or URL) for your catalog. The IT department may contact me if they have any questions.

Best regards,

Jennifer Mecus, M.S. Ed
Library Support Center Representative
Representing Baker & Taylor, YBP Library Services and J.A. Majors
999 Maple Street
Contoocook, N.H. 03229
Phone: 800.258.3774 x3238
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Cindy Campbell

From: Cheryl McCraw [CMcCraw@cclaflorida.org]
Sent: Thursday, April 08, 2010 1:26 PM
To: Lynda Del Monte
Cc: Cindy Campbell
Subject: Edison State College needs EDI profile with B&T

Hi Lynda,

Edison State College requested a profile be created to they can do EDI ordering and invoicing. What do I need to send you?

Also, who do I contact to have an EDI ordering/invoicing profile created for them with YBP?

Thanks.

Cherie McCraw
Library Services Consultant
College Center for Library Automation
1753 W. Paul Dirac Drive
Tallahassee, FL 32310
(850) 922-6044
cmccraw@cclaflorida.org

Cindy Campbell

From: Sara Gabriel [sgabriel@ybp.com]
Sent: Tuesday, May 25, 2010 4:20 PM
To: Cindy Campbell
Subject: RE: Edison Bibliographer

Good Afternoon Cindy!

I am writing today to say hello and to introduce myself as your library's new Customer Service Bibliographer here at YBP Library Services. I recently joined YBP's excellent customer service team in January 2010 and I have enjoyed it every day since!

My background includes several years of service working in academic libraries such as Merrimack College's McQuade Library and Harvard University's Fine Arts Library. I am a Massachusetts native, a graduate of Merrimack College with a B.A. in History and am a lifelong lover of books. I am hoping to follow in the footsteps of my father who is also a librarian and obtain a Masters of Library and Information Sciences.

I can be reached by phone at 1-800-258-3774 ext. 3343 and by e-mail at sgabriel@ybp.com. I sincerely look forward to getting to know you, your colleagues and your library. Please feel free to contact me with any questions or concerns that may arise - and please don't hesitate to forward my contact information to anyone there who can use it. I look forward to assisting you in your work with YBP and being a member of your library's support system.

I hope you have a wonderful day, and I look forward to hearing from you!

Best regards,

Sara

Sara Gabriel
Customer Service Bibliographer
YBP Library Services
999 Maple St., Contoocook NH 03229 USA
Tel: 800-258-3774 X3343 Fax: 603-746-5701
E-mail: sgabriel@ybp.com

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From: Jen Legier
Sent: Tuesday, May 25, 2010 2:18 PM
To: 'ccampbell@edison.edu'
Cc: Sara Gabriel
Subject: Edison Bibliographer

Dear Cindy,

I am very happy to be introducing you to the newest member of our team, Sara Gabriel. She will be contacting you shortly to make her introductions as your library's dedicated customer service bibliographer. It has been my pleasure to serve in this capacity temporarily while Sara completed her training and we reorganized some assignments. I'll be available to assist her with any questions she may have as you begin working together

Cindy Campbell

From: Jennifer Mecus [jmecus@ybp.com]
Sent: Wednesday, July 07, 2010 10:14 AM
To: Julie Marston
Cc: Sara Gabriel; Cindy Campbell
Subject: Edison - 8217

Hello Julie,

I just spoke with Cindy Campbell at Edison College and she would like the entire GOBI subscription package (GOBI PLUS, GOBEYOND and Reviews). Could you please set that up for her and send her an invoice?

As well, I quoted her a price of \$795 for all.

Thanks!

Jennifer Mecus, M.S. Ed
Library Support Center Representative
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Phone: 800.258.3774 x3238
Fax: 603.746.2747
Email: jmecus@ybp.com

and I'm very certain you'll be extremely satisfied with her work on your behalf. Please feel free to contact Sara directly with any questions or concerns that arise from today forward.

Best regards,
Jen

Jen Legier
Customer Service Bibliographer
Central/South Team Leader
999 Maple Street
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800-258-3774 x3349
jlegier@ybp.com

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