Unit Plan Measurable Objectives and Results Summary Report Unit Accountability and Purpose VP / President VP Academic Affairs Arts and Sciences Div / Acct Unit Edison Unit Learning Resources Unit Purpose 0304 LR provides access to information in all formats and teaches library users to efficiently and effectively find and use information. Plan Planning Year 2003-2004 Plan Number **Planning Context** Strategic Plan Goal 5. Strive for quality improvement Problematic Assess-Survey too general for usable information results ment Measures Problem Are LR facilities and services meeting the needs and expectations of Edison students and faculty users Measures of Plan Success Surveys given on all campuses to statistically significant group Survey results analyzed 3

Assessments of Plan Success

- Survey developed with Institutional Research; administered in late October, 2003; the rate of return for faculty was 23.5%, for students was 36.3%
- Results partially analyzed; students generally rated the LR's favorably as did the faculty; 61% of students found Bibliographic Instruction helpful; most users, both faculty and students rate hard copy books and electronic resources as priority
- 3 Several questions were too complicated with disappointing results; more work to be done in revising survey

Use of Results For Improvement

Both survey's need final analysis; multi-part questions to be revised; survey to be administered again in 2005.