Constant Unit Data

VP / President	VP Academic Affairs	Div / Acct Unit	Arts and Sciences
Edison Unit	Learning Resources		CIP
Unit Purpose	0304 LR provides access to information in all formats and teaches library users to efficiently and effectively find and use information.		
Ongoing Assessments	Statistics on utilization of resources. Surveys conducted on user satisfaction.		

Yearly Plan Data

Planning Year	2004-2005	Plan Number	4
Planner	Mary Faulkner	Plan Date	4/6/2004
Problematic Assess-ment Measures	Learning Resources Faculty and Student Survey, Fall 2003		
Problem	Several questions were multi-part and therefore confusing; results could not be tabulated with any validity		
Goal	5. Strive for quality improvement		

Action Plan Step 1	Complete analysis of survey question where possible	Who 1	Faulkner
Step 2	Re-work multi-part questions	Who 2	Faulkner
Step 3	Prepare for Fall 2005 adminstration district-wide	Who 3	Faulkner; Institutional Research; Directors; district librarians
Step 4		Who 4	
Step 5		Who 5	

Measureable Objectives

1	Create a more useable and more measurable survey of student/faculty satisfactions
2	
3	

Indicator	Department Survey
Other Indicator	

Comment	
Approved by VP	EdithPendleton - 4/30/2004

The RESULTS SECTION is to be filled out at the end of the planning year.

Results for Measureable Objective 1	Assessment tools still in research process
2	
3	

Were all measureable objectives achieved? Select YES, NO or PARTLY from list.	NO	If NO or PARTLY, will issue(s) be addressed in the next unit plan? Select N or Y from list.	Y

If "Y", describe actions that will maintain improved performance.	Electronic Assessment tools to be purchased; input from other state library directors and a sharing of assessment tools that work for them.
Evaluation comment of results by VP	