3.8.2 Instruction of library use

The institution ensures that users have access to regular and timely instruction in the use of the library and other learning/information resources.

**Judgment of Compliance**: Compliance

**Narrative**

Edison State College Library staff is dedicated to excellence in service and instruction with the electronic platforms required of a vibrant academic environment, as indicated in Library Unit Plans and assessments. Currently registered students can access the electronic library resources and instructional materials at any time through the Library’s web page and Ask-a-Librarian services. Students can also request materials from other libraries electronically via the Library web site: <http://www.edison.edu/library/>

Librarians deliver Research Instruction using three methods. Librarians teach Research Instruction to groups of students in either the Library’s Research Instruction Lab or in the classroom, provide one-on-one Research Instruction from the Library’s Reference Desk, and teach the one credit online course LIS 2004: Internet for College Research. During Research Instruction sessions, Faculty Librarians teach students how to determine the nature and extent of information needed; initiate search strategies in the Libraries’ online catalog and subscription databases, as well as the free Internet; efficiently access and retrieve information from a variety of formats; critically evaluate and interpret information; effectively use and communicate information to accomplish a specific purpose; understand the economic, legal, and social uses of information and information technology; and observe the laws, regulations, and institutional policies related to the access and use of information. Faculty Librarians regularly teach Research Instructions sessions for a variety of disciplines, from English Composition, Speech, and Student Life Skills to History, Humanities, Theater, Education, Nursing, Psychology, Political Science, Criminal Justice, Paralegal Studies, and Oceanography.

**Reference Transactions**

Statistics for the total number of Reference Transactions—Research Instruction provided by Librarians to students on a one-on-one basis from the Library’s Reference Desk or Librarian’s office—across the district during the 2008-2009 academic year (Fall 2008 and Spring 2009), Summer 2009, and the 2009-2010 academic year (Fall 2009 and Spring 2010) are listed below.

|  |  |  |
| --- | --- | --- |
| Fall 2008/Spring 2009 | Summer 2009 | Fall 2009/Spring 2010 |
| Lee: 4,281 students  Collier: 549 students  Charlotte: 1,095 students  Total: 5,925 students | Lee: 1,001 students  Collier: 180 students  Charlotte: 263 students  Total: 1,444 students | Lee: 4,503 students  Collier: 852 students  Charlotte: 1,150 students  Total: 6,505 students |

**LIS 2004**

Statistics for the total number of LIS 2004 courses delivered and total enrollment across the district during the 2008-2009 academic year (Fall 2008 and Spring 2009), Summer 2009, the 2009-2010 academic year (Fall 2009 and Spring 2010), and Summer 2010 are listed below.

|  |  |
| --- | --- |
| Fall 2008/Spring 2009  Total LIS 2004 courses: 7 sections Total enrollment: 112 students | Summer 2009  Total LIS 2004 courses: 2 sections Total enrollment: 24 students |
| Fall 2009/Spring 2010  Total LIS 2004 courses: 6 sections Total enrollment: 82 students | Summer 2010  Total LIS 2004 courses: 3 sections Total enrollment: 31 students |

**Ask-a-Librarian**

ESC Faculty Librarians participate in the statewide Ask-a-Librarian online reference service, which provides Florida residents, including college and university students, with live virtual reference assistance. Ask-a-Librarian is staffed by public and academic librarians throughout the state. Since 2002, Ask a Librarian has answered over 204, 212 queries for Florida residents. During the 2008-2009 academic year, Ask-a-Librarian provided 38,365 live chat reference sessions and 14,364 email reference sessions, for a total of 52,729 sessions.

|  |  |
| --- | --- |
| Supporting Documentation | File Format |
| Research Instruction | MSExcel |
| Reference Transactions | MSExcel |
| Statistics for the total number of LIS 2004 courses |  |
| Ask-a-Librarian | http://info.askalibrarian.org/statistics.php |
| Library Unit Plans and assessments. | pdf |