Edison Student Library Survey - Spring 2011

SurveyMonkey

1. I am a student at Edison State College:

	Response Percent	Response Count
Lee Campus	**100.0%**	**121**
Collier Campus	0.0%	0
Charlotte Campus	0.0%	0
Hendry/Glades Center	0.0%	0
	answered question	**121**
	skipped question	**0**

2. The Library has sufficient evening and weekend hours.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Response Count
I...	**43.0% (52)**	28.9% (35)	5.8% (7)	12.4% (15)	9.9% (12)	3.83	121
					answered question		**121**
					skipped question		**0**

3. The Library should offer extended hours during final exams week.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Response Count
I...	**49.6% (60)**	33.1% (40)	13.2% (16)	1.7% (2)	2.5% (3)	4.26	121
					answered question		**121**
					skipped question		**0**

4. The Library has enough space to study.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Response Count
I…	18.2% (22)	**39.7% (48)**	5.0% (6)	24.0% (29)	13.2% (16)	3.26	121
					answered question		**121**
					skipped question		**0**

5. The Library is large enough to accommodate students.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Response Count
I…	19.8% (24)	**44.6% (54)**	6.6% (8)	19.8% (24)	9.1% (11)	3.46	121
					answered question		**121**
					skipped question		**0**

6. The Library computers are up-to-date and in good working order.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Response Count
I…	44.6% (54)	**47.1% (57)**	1.7% (2)	5.8% (7)	0.8% (1)	4.29	121
					answered question		**121**
					skipped question		**0**

7. The Library's website is informative and easy-to-use.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Response Count
I…	**42.1% (51)**	40.5% (49)	14.9% (18)	2.5% (3)	0.0% (0)	4.22	121
					answered question		**121**
					skipped question		**0**

8. The Library staff is helpful.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Response Count
I…	**63.6% (77)**	29.8% (36)	4.1% (5)	2.5% (3)	0.0% (0)	4.55	121
					answered question		**121**
					skipped question		**0**

9. The Library has sufficient resources, i.e., books, periodicals, databases, etc.

	Strongly Agree	Agree	Undecided	Disagree	Strongly Disagree	Rating Average	Response Count
I…	**42.1% (51)**	39.7% (48)	6.6% (8)	10.7% (13)	0.8% (1)	4.12	121
					answered question		**121**
					skipped question		**0**

10. Please share your ideas and suggestions for improving Library services.	
	Response Count
	44
answered question	44
skipped question	77

10. Please share your ideas and suggestions for improving Library services.

	Response Text	
1	More study rooms on the 3rd Floor Straight-edge desks (for ADA accessibility) to roll under a given desk	Feb 18, 2011 3:59 PM
2	I think that they should have more hours during weekends and final weeks. They should have more study rooms.	Feb 18, 2011 4:11 PM
3	The library should offer more hours during weekends and finals week. Also, there usually aren't enough study rooms available.	Feb 18, 2011 4:11 PM
4	More computers, and areas to use them.	Feb 18, 2011 6:47 PM
5	Great Librarians!	Feb 18, 2011 6:47 PM
6	I believe that edison's library is very efficient. You just need to know how to use it!!	Feb 18, 2011 6:47 PM
7	The problem many students are having is that finding a place to study is difficult. There are a few chairs and tables, but to have a nice, large, quiet area is important. I understand the resource part of the system is vast and is more popular, but a nice study area is much needed	Feb 19, 2011 9:09 PM
8	There is too much talking! It is a library and sometimes it sounds like a rec room and it isn't just students. The staff is just as bad. Also the school has art galleries so why are all the study rooms taken away from students for art displays. That makes no sense since the library doesn't have enough space to begin with.	Feb 20, 2011 11:53 PM
9	My undecided answers are things that i have yet to experence here.	Feb 21, 2011 1:56 PM
10	4. Not enough room to actually study. Study rooms are frequently full of people having lunch or just hanging out. No one monitors what is going on in there. Other study areas are just too loud. Library staff doesn't do enough to keep loud people quiet. 8. 3rd floor library staff are terrible. Every time I study up there I have to go ask them to be quiet. All they do is sit up there and talk - loudly - about parties they've gone to, people they've slept with, etc. If you work in a library you should know how to be quiet. General - Computer use should be monitored. Students looking to do homework shouldn't have to wait for someone playing games on Facebook to finish up.	Feb 21, 2011 3:55 PM
11	The library should have more hours on evenings, weekends, and nights because I don't get out of my job until about 9, and studying at home is difficult because of noise.	Feb 21, 2011 7:02 PM
12	Would like some areas with isolated computer use for quiet times. Sometimes there are people who talk too much in the library which can be distracting when doing homework.	Feb 21, 2011 9:21 PM

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	Response Text	
13	There have been several times when I felt like the library was the student center. People take up the library computers and play on facebook, youtube, and aren't using it for school purpose. I'd like to see these sites blocked so people who need to be able to use the computer can. Secondly the top floor of the library needs to be better staffed. People are always answering phones, talking loudly, and really not respecting that people are there to study. It shouldn't be my job as a student to ask them to take their phone calls outside, it should be the people working at the library. We love the group study rooms and I'd love to see them devoted to group studying, including sign-ups to reserve them. There are many times that I've had to ask a single person to leave so our group of 4 could study- again something that the person who was working should've been in the position to do, not a student. This is a beautiful space, and the people who work here are very friendly, I would just like to see the "tone" of the library become slightly more scholarly and serious.	Feb 21, 2011 9:37 PM
14	An extension of the friday hours from 4:00 PM to 6:00 PM would be helpful	Feb 22, 2011 2:07 PM
15	Good job	Feb 22, 2011 3:14 PM
16	This is the best library on the Earth.	Feb 22, 2011 3:15 PM
17	everything is well up to date	Feb 22, 2011 3:15 PM
18	More computer chairs and not so many tables.	Feb 22, 2011 3:48 PM
19	It is sometimes very hard to find an open computer during busy hours.	Feb 22, 2011 5:17 PM
20	The library could use a few more computers, although there already many, sometimes I am waiting to find one available and I am in a rush.	Feb 22, 2011 8:17 PM
21	Need more study rooms and students with a larger number of people in a study group should be allowed to reserve a room.	Feb 23, 2011 1:55 PM
22	have headphones at the front so people can listen to there music when they have to wait 2hours for a class	Feb 23, 2011 4:42 PM
23	I think the library should keep the 3rd floor opening via the elevator during the evening hours as well. It discourages students that have a rolling back pack from using it. The students should not be expected to carry a rolling back pack up the stairs. The reason people use it is to avoid breaking their backs with the amount of books they have to carry. I also think that the staffs should monitor more closely when the students are talking. I don't see it as often at lee as I do in collier. It is impossible to use the library at times because of the amount of students talking. In collier, the staff, especially the head of the department, needs to keep it down. It is hard to study when people are talking. The libarary is not a media center. Thank you!!!!	Feb 23, 2011 9:03 PM
24	the library needs more space, more computer, access to more databases	Feb 24, 2011 12:35 AM
25	It would be helpful if the library opened perhaps 30 minutes earlier. Most mornings there are more than a few people waiting to enter for about that time. Thanks for your consideration.	Feb 24, 2011 12:37 PM
26	I have had several students I have noticied including me, think that this library is way too noisy. Well, downstairs, the main part, people shout while talking on their cell phones either on the computer or walking around. (maybe a no cell phone rule posted). So that area really can't study in. Now the upstairs has such limited seating. The study rooms are nice but sometimes hard to get.	Feb 24, 2011 6:03 PM
27	More stuy space and printers. Less noise on the third floor.	Feb 25, 2011 12:36 PM
28	add more printers during midterms and finals week	Feb 25, 2011 1:23 PM

10. Please share your ideas and suggestions for improving Library services.

	Response Text	
29	As someone who is always studying in the library and a Special Teaching Assistant at Lee campus, the studying area is small. There should be more rules for the studying group areas because if someone who is just staying the study group room doing nothing is urking me. I need that space to tutor the students I am getting PAID to tutor. Also, we need more study group rooms. The rooms provided are not enough.	Feb 25, 2011 2:58 PM
30	Please have more after hours for nights and weekends, and there is also not enough individual and group study rooms available for students	Feb 26, 2011 12:42 AM
31	more magizines, research scientific,physological, religion, archiology	Feb 26, 2011 6:55 PM
32	I find it etremely offensive when the library staff and security guards yell out that the library is closed 10 minutes before it actually closes, along with other remarks in a commando style. This is a service that students pay for and the staff of the college is here to SERVE the students; we are the customers. The closing of the library is treated like a lock down in a prison!!! Very inappropriate. Also, every single time I've come to the library I've encountered other students having CELL PHONE CONVERSATIONS in the library at the computers. This is very distracting, rude and inappropriate. There needs to be stonger enforcement of the rule of NO CELL PHONE CONVERSATIONS IN LIBRARY!!!	Feb 27, 2011 7:29 PM
33	The library has friendly staff and a clean environment, I feel that more study tables/rooms are needed to accommodate the growing population of the school.	Feb 27, 2011 8:38 PM
34	I believe that the Rush library should have some more night and weekend hours and more study rooms to accommodate students, when I go to the library the study rooms are all taken up and individual people, like myself, are being kicked out of these study rooms because they are for groups only and the individual study rooms are either already taken or the desks are to small for my books and laptop. I need a place to study and unfortunately, that is the only quiet places around since other people are to loud. However, most of the library staff is great and helpful with my questions and computer assistance.	Feb 27, 2011 10:13 PM
35	further expand weekend hours	Feb 28, 2011 3:51 PM
36	I would like to see the library open longer on Friday's, weekends etc.	Feb 28, 2011 7:39 PM
37	I think a expanded library could really help. I enjoy the lay out of the computer lab, but the layout of the third floor is at times flustering. It always seems that all the tables are full. Thus, if you would like to search though books it is a lot harder when you have to trapse across from corner to corner because the tables are full. I know that people are tending to rely more on the internet for reasearch. It is a balance of needs, space, money, and the (I can only fathom) difficulties of the formal process of building or changing things at a college. That best idea I can share is this right here. You are showing that we the student matter. The library is taking the time to try and provide a better support system to allow us to flourish. It is sink or swim, kill or be killed in the world out there. I am glad I am at a school that is not just watching me sink lifelessly to the bottom, but helping me flourish. Sincelerly, Paul Mazurek	Mar 1, 2011 1:19 PM
38	Wireless printing!!! The Library has plenty of workstations available for people with laptops - but no way for them to print what they've done without having to use a Library computer. Extending the Library's regular hours to at least 11pm on weeknights and even later during exams would also be very beneficial. Students who take evening classes often cannot use the Library because it's closed or about to close by the time they get out of class.	Mar 1, 2011 4:41 PM

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	Response Text	
39	Please have more places to study especially places that are quiet. You guys may also become helpful with adding more night and weekend hours. Please take this into consideration. What may also be helpful is to have a change machine/box to be able to have singles for the print card machine, or at least have a usable atm machine in or near the library.	Mar 1, 2011 5:32 PM
40	Library staff is helpful, but you need more hours on Fridays, weeknights, and weekends. Not enough computers, and not enough study room to study especially if I am by myself and the individual study rooms are taken.	Mar 1, 2011 11:18 PM
41	None	Mar 2, 2011 1:59 PM
42	Stronger enforcement of loud people, cell phone use etc.	Mar 2, 2011 3:57 PM
43	the library should either bring back headphones for those people who didnt bring their own..or atleast lend out the ones they have behind the desk..instead of denying that the exist..	Mar 2, 2011 7:36 PM
44	The information session with Ms. Campbell was very helpfull, it reinterated what i already knew, but sometimes as students, you do forget some of the most needed remembered things neccessary for writing a essay or a research paper. Thanks Alot.	Mar 2, 2011 7:47 PM