

Constant Unit Data

|                     |  |                 |                   |
|---------------------|--|-----------------|-------------------|
| VP / President      | VP Academic Affairs  | Div / Acct Unit | Arts and Sciences |
| Edison Unit         | Learning Resources   |                 | CIP               |
| Unit Purpose        | 0304 LR provides access to information in all formats and teaches library users to efficiently and effectively find and use information. |                 |                   |
| Ongoing Assessments | Statistics on utilization of resources. Surveys conducted on user satisfaction.  |                 |                   |

Yearly Plan Data

|                                 |  |             |           |
|---------------------------------|--|-------------|-----------|
| Planning Year                   | 2006-2007  | Plan Number | 1         |
| Planner                         | Faulkner   | Plan Date   | 3/23/2006 |
| Problematic Assessment Measures | Survey completed in 0304 had design problems; while data was helpful, new assessment tool needs to be developed for District LR survey   |             |           |
| Problem or Opportunity          | Delivery format of library materials, i.e., print vs. electronic.<br>Adequate hours of operation; user satisfaction; Environmental scan to build on smaller survey tools in place<br>Other relevant library issues as discussed by group |             |           |
| Goal                            | 5. Strive for quality improvement  |             |           |

|                    |   |       |                                    |
|--------------------|---|-------|------------------------------------|
| Action Plan Step 1 | Research on assessment tools used by other LR's statewide | Who 1 | Faulkner with LRSC/CIA             |
| Step 2             | Decide on assessment tool(s) to be used                   | Who 2 | Faulkner, Reynolds, Westenkirchner |
| Step 3             | Develop assessment questionnaire                          | Who 3 | Same plus Dowd, Shuluk, Charles    |
| Step 4             | Delivery of tool District-wide                            | Who 4 | Same                               |
| Step 5             | Evaluate outcomes data,                                   | Who 5 | Same                               |

Measureable Outcomes

- 1 Supportive data proving percentages for future collection decisions, print and electronic
- 2 Status of hours extension or current adequacy of hours, staffing
- 3 Learning Outcomes for future instruction platforms

|                 |                   |
|-----------------|-------------------|
| Indicator       | Department Survey |
| Other Indicator |                   |

|                |  |
|----------------|--|
| Comment        |  |
| Approved by VP |  |