Unit Plan Measurable Objectives and Results Summary Report

Unit Accountability and Purpose					
VP / President		VP Academic Affairs	Div / Acct Unit	Arts and Sciences	
Edison Unit		Learning Resources			
Unit Purpose		0304 LR provides access to information in all formats and teaches library users to efficiently and effectively find and use information.			
Plan					
Planning Year		2002-2003 Plan Number 1			
Planning Context					
Strategic Plan Goal		2. Improve institutional effectiveness and efficie	Improve institutional effectiveness and efficiency		
Problematic Assess- ment Measures		Survey does not give us usable information			
Problem		Are LR facilities and services meeting the needs and expectations of ECC students and faculty?			
Measures of Plan Success					
1	Surveys given on all campuses to statistically significant group				
2	Survey results are analyzed				
3					
Assessments of Plan Success					
1	Workshop or	rveys attended by involved staff; unable to accomplish all pending issues			
2					
3					
Use of Results For Improvement					
Restate Objective for 2003-2004; develop survey form and administer to user groups					