

Hendry/Glades Campus Library Services
Narrative for Needs and Implementation of Services
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In consultation with Jamie Reynolds, Campus Director of Learning Resources, and Brooke Bruhn, Coordinator of Hendry-Glades Service Center, I am reporting on the provision of essential library services at the Hendry-Glades Center.

Current services available not requiring significant changes include:

- Collections that support curriculum – Available thru ILL & electronic books.
- Information literacy training – Bill Shuluk, Librarian at Learning Resources in Fort Myers has provided this service to date and is willing to continue.
- Interlibrary loan – Can be provided via online catalog/Internet and is facilitated at the Computer Lab facility by Marie Sprouse.
- Individual research assistance – Available via online tutorials via Library webpage.
- Computer software and technical assistance – Available through college Technical Assistance Hotline (x1202), adjunct and full-time training for course related matters, and through Computer Lab personnel.
- Electronic resources – Are available through databases via College Library webpage
- Faculty and textbook reserves – Common table space for this purpose is located in the Computer Lab.
- Additional promotion to instructors – Will be provided by means of January 2009 Professional Development Day on Charlotte for FT faculty, January 2009 Adjunct Faculty Training at Hendry/Glades, and in long-term by new Charlotte Campus Director of Learning Resources.
- Study space and facility to watch videos for classes – This service is provided at the Center Conference Room.
- Access to Internet & course software – Is provided at through the Computer Lab. All Computer Lab stations are imaged to meet software specifications for courses offered onsite.
- Computer printing – Provided at and through the Computer Lab.

- Weekend hours – Saturday hours at the Computer Lab are from 9 a.m. to 2 p.m. which mirror hours provided at other sites.

Services not provided that will require additional resources and/or funding include:

- Extension of Pay-for-Print to Computer Lab.
- Designated Library facility with designated Library personnel which will consolidate services now disbursed throughout the site.
- Providing additional and dedicated onsite research and classroom technology assistance, possibly through the use of adjunct faculty special contracts.

In summary, essential services are being provided as identified. However, with site growth and the need to provide a dedicated facility conducive to student learning serve as an impetus to identify personnel and space to better serve Hendry-Glades students.