

2. The Library has sufficient evening and weekend hours.								
	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Rating Average	Response Count	
I	36.0% (64)	48.3% (86)	7.3% (13)	7.3% (13)	1.1% (2)	4.11	178	
		answered question						
		skipped question						

3. The Library should offer extended hours during final exams week.								
	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Rating Average	Response Count	
I	45.5% (81)	39.9% (71)	13.5% (24)	1.1% (2)	0.0% (0)	4.30	178	
		answered question						
		skipped question						

4. The Library has enough spaces to study.							
	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Rating Average	Response Count
I	17.4% (31)	39.3% (70)	11.8% (21)	23.0% (41)	8.4% (15)	3.34	178
		answered question					
		skipped question					

5. The Library computers are up-to-date and in good working order.								
	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Rating Average	Response Count	
I	34.3% (61)	51.7% (92)	9.0% (16)	5.1% (9)	0.0% (0)	4.15	178	
		answered question						
		skipped question						

6. The Library's website is informative and easy-to-use.							
	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Rating Average	Response Count
I	37.1% (66)	50.0% (89)	9.6% (17)	3.4% (6)	0.0% (0)	4.21	178
		answered question					
		skipped question					0

7. The Library staff is helpful.								
	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Rating Average	Response Count	
I	57.9% (103)	34.8% (62)	6.7% (12)	0.6% (1)	0.0% (0)	4.50	178	
		answered question						
		skipped question						

8. The Library has ample resources, i.e., books, articles, databases, etc.								
	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Rating Average	Response Count	
I	44.9% (80)	46.6% (83)	6.2% (11)	2.2% (4)	0.0% (0)	4.34	178	
		answered question						
		skipped question						

9. Please share your ideas and suggestions for improving Library services.						
	Response Count					
	74					
answered question	74					
skipped question	104					